



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

31-DEC-2007

Repository

Reference No.  
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OWNER INFORMATION (Type or Print)

Name [REDACTED]  
 Address [REDACTED]  
 City KEYSER State WV Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
 Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner [REDACTED] Date 1/15/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4GW48S44 [REDACTED]  
 Make JEEP Model GRAND CHEROKEE Model Year ~~2003~~ 2004  
 Date Purchased 31-JUL-03 Dealer's Name and Telephone Number Shaffer FORD Engine: No: Cylinders 6 Fuel Type: Gas  
 Original Owner  Dealer's City Cumberland State MD Zip Code [REDACTED]  
 Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 103300 POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 26-DEC-2007 Failure Mileage 60000 Failure Speed CAR WAS IN "PARK" with engine running

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
 DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
 Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
 Seat Type: [REDACTED] Installation System: [REDACTED]  
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 1 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. THE VEHICLE SHIFTED OUT OF PARK AUTOMATICALLY AND WAS HEADED IN REVERSE TOWARDS THE CONTACT. THE VEHICLE PINNED HER AGAINST THE MAILBOXES. SHE SUSTAINED A BADLY BRUISED RIGHT HIP AND RIGHT ARM AND PULLED A MUSCLE IN HER BACK. SHE WENT TO THE EMERGENCY ROOM. THE DRIVER SIDE DOOR WAS DAMAGED. THE VIN, ENGINE SIZE, AND SPEED WERE UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 60,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.