



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2008 JAN 29 AM 7:36 28-DEC-2007

Reference No.

10213115

OWNER INFORMATION (Type or Print)

Name

Address

City

BRIGHTON

State

CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [ ] NO

Signature of Owner

Date 1/5/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WD0PE74697

Make

DODGE

Model

SPRINTER

Model Year

2007

Date Purchased

06-NOV-07

Dealer's Name and Telephone Number

CHRISTOPHER DODGE WORLD 303-238-7311

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

[X]

Dealer's City

GOLDEN

State

CO

Zip Code

80401

Transmission Type

AUTOMATIC

[X] Antilock Brakes

[X] Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

111100 ELECTRICAL SYSTEM; BATTERY; CABLES

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-DEC-2007

Failure Mileage

800

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[ ] Original Equipment

[ ] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

[ ] Yes [X] No

Fire

[ ] Yes [X] No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2007 DODGE SPRINTER. WHILE DRIVING 45 MPH, THE VEHICLE CAME TO A COMPLETE STOP WITHOUT WARNING. ALL OF THE INSTRUMENT PANEL LIGHTS ILLUMINATED. THE CONTACT HAD TO PLACE THE VEHICLE IN NEUTRAL SEVERAL TIMES UNTIL IT OPERATED NORMALLY. THE VEHICLE ALSO SHUT OFF WHILE DRIVING 35 MPH. THE CONTACT DROVE TO THE DEALER AT 5 MPH. THE DEALER STATED THAT THE BATTERY CABLE WAS THE CAUSE OF THE FAILURE. THE POWERTRAIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 1,013 AND FAILURE MILEAGE WAS 800.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THIS IS THE 3 TIME THAT THIS OCCURED NOW.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

ON 1-4-08 IT HAPPENED AGAIN THE VEHICLE  
LOCKUP WHILE DRIVING AT ABOUT 15 MPH - REPORTED  
TO THE DEALER A DODGE/CRYSLEER - IS BACK  
AT THE DEALER AGAIN. THE CURRENT MILES  
ON IT 1085 - I THINK THERE HAS TO BE  
SOMETHING VERY WRONG WITH THE BRAKE  
SYSTEM OR THE TRANSMISSION SYSTEM OR  
BOTH - I BELIEVE THIS IS A VERY DANGEROUS  
PROBLEM - I THINK IT CAN CAUSE A MAJOR

ATTACH ADDITIONAL SHEETS IF NECESSARY

accident or even death because it gives you  
NO WARNING AT ALL YOU ARE DRIVING  
AND JUST LOSE THE TIRE IF YOU  
HAD PUSH ON THE BRAKE  
ALL THE SUFFER

U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

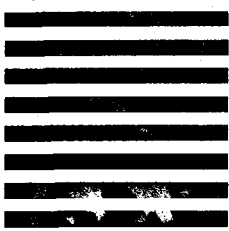
Official Business  
Penalty for Private Use \$300

NO POSTAGE  
NECESSARY  
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IN THE  
UNITED STATES

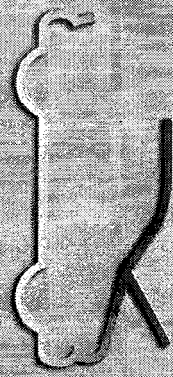
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**WWW.SAFECAR.GOV**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



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National Highway Traffic Safety Administration