



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **2008 JAN 29 AM 7:37** Repository

Reference No.
10213094

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City YORK State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your authorization, NHTSA will contact you by name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date **1/21/08**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side **1FMZU77KX5 [REDACTED]** Make FORD Model EXPLORER SPORT TRA Model Year 2005
Date Purchased 01-JUL-05 Dealer's Name and Telephone Number **Beasley Ford (where purchased)** Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City **York** State **PA** Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-DEC-2007 Failure Mileage 48580 Failure Speed 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 FORD EXPLORER SPORT TRAC. WHILE DECELERATING FROM 45 MPH, THE ENGINE STALLED WHEN THE BRAKE PEDAL WAS DEPRESSED. THE DEALER WAS ABLE TO DUPLICATE THE FAILURE, BUT COULD NOT FIND THE CAUSE. THEY BELIEVE IT COULD BE THE TORQUE CONVERTER, SOLENOID, OR THE TRANSMISSION NEEDS TO BE REPLACED. THE VIN WAS UNAVAILABLE. THE CURRENT MILEAGE WAS 48,600 AND FAILURE MILEAGE WAS 48,580.

The dealership that worked on this problem was Gene Latta Ford, Hanover PA 17331. They were excellent to work with & did not charge for the work in trying to diagnose the problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The bene hatta dealership mechanic/technician worked for over 8 days to get the truck to "stall" again. It would not, therefore they could not determine why the or what caused the problem. As a driver of the truck, I now only can use it around my home as I am not comfortable driving in heavy stop + go traffic - it is a safety hazard. In the 2 weeks I've had the truck back it has not stalled again.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

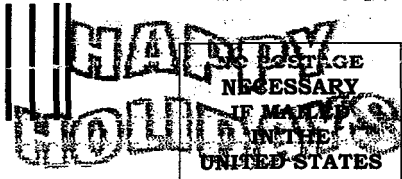
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

LANCASTER, PA 176

14 JAN 2008 PM 3 T

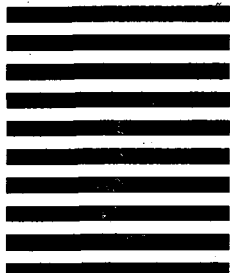


BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

