



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 JAN 15 AM 7:13
28-DEC-2007

Reference No.
10213044

OWNER INFORMATION (Type or Print)

Name

Address

City

MILLSBORO

State

DE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 01/04/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

BUICK

Model

REGAL LS

Model Year

2000

Date Purchased
01-MAR-00

Dealer's Name and Telephone Number
BOBBITT PONTIAC BUICK

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner
☒

Dealer's City
SALEM

State
NJ

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code

034100 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-NOV-2007

Failure Mileage
80000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 BUICK REGAL. THE CONTACT STATED THAT THE PASSENGER SIDE FRONT BRAKE STEEL LINE, EXTENDING FROM THE MASTER CYLINDER TO THE WHEEL, HAS WORN OUT. THE BRAKE PEDAL EXTENDED TO THE FLOOR WHEN IT WAS DEPRESSED AND BARELY STOPPED THE VEHICLE. A LOCAL GENERAL MOTORS DEALER REPLACED THE MASTER CYLINDER AND THE SURROUNDING COMPONENTS. THE ESTIMATED REPAIR COST WAS \$450. THE DEALER STATED THAT THIS WAS A COMMON FAILURE, WHICH COMES FROM CONDENSATION FROM THE AIR CONDITIONER UNIT LEAKING ONTO THE CYLINDER AND CREATING RUST. THE VIN AND ENGINE SIZE WERE UNKNOWN. THE FAILURE MILEAGE WAS 80,000 AND CURRENT MILEAGE WAS 81,500.

Engine size 3.8L

VIN# 2G4WB55K0Y1

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).