

10 LIFE...
WASH DC...



San Pablo, CA

12/04/07

CL-10212784-1471

2007 DEC 17 AM 8:25

DA
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KD

RE: MITSUBISHI MOTORS OF NORTH AMERICA INC.
MY 1990 MITSU ECLIPSE GS, VIN TSMA235314

ABOVE RE CORPORATION SEEMS TO HAVE A PROBLEM WITH THEIR AUTOMATIC TRANSMISSION FLEXIBLE PLATE ON THE FLYWHEEL WHICH ACCORDING TO CHILTONS SHOULD HAVE ALL 3 SCREWS TIGHTENED TO 34-38 FT. LB. (45-53 NM), AND FOR THE SECOND TIME BRAKES IN MY CAR.

THE SAME SAID DIFFERENT OWNERS COMPLAIN ABOUT A WARREN GAVE ME HER VIN IF NECESSARY TO CORROBORATE IT. SHE REFUSED TO COME TALK TO MR. AFUNAY, PRESIDENT & CEO. AS PER COPIES HERE WITH SAID CORPORATION HAS NEW TELEPHONE OPERATORS TO HANDLE COMPLAINTS, BY THE NAME OF LUPE BARBA TO GIVE HER THE CHARACTER VIN SHE REQUESTED HE REFUSED TO LET ME TALK TO HER.

INTEREST IN THE THIS DEFINITELY IS IN DETRIMENT OF THE PEOPLE OF THE U.S. AND CALIFORNIA AND SAID CORPORATION SHOULD BE INVESTIGATED TO EVALUATE LICENSING SAID CORPORATION TO DO BUSINESS IN THIS COUNTRY. THE CORPORATION PROBABLY DOESN'T NEED MORE THAN DIFFERENT MATERIAL APPLICATION FOR MANUFACTURING OF SAID FLEXIBLE PLATE AND JAPANESE ENGINEERS ARE INTELLIGENT SUFFICIENTLY TO FIX IT.

THANKING YOU IN ADVANCE FOR YOUR HELP TO PEOPLE IN THIS MATTER,
FAITHFULLY YOURS,

2nd SCRIPTUM: WHEN SAID PLATE BLOW UP VEHICLE COMES TO A STOP AND MAY BE CAUSE AN ACCIDENT IN THE MIDDLE OF THE FREEWAY.

November 01, 2007

6400 KATELLA AVENUE
CYPRESS, CALIFORNIA 90630-5208
(714) 372-6000
TELEFAX (714) 373-1020
mitsubishicars.com

MAILING ADDRESS:
P.O. BOX 6400
CYPRESS, CALIFORNIA 90630-0064

[REDACTED]
San Pablo, CA [REDACTED]

SR#1-224074339

Dear [REDACTED]

Thank you for writing to our Executive Offices a second time. We have reviewed both your letters, and want to express our apologies for your experience. Unfortunately, we have not been able to locate your vehicle information in our records; it's critical that we have this information in order to determine what we can do to assist you.

The following information is still needed in order for us to properly evaluate your request for assistance. Please provide us with the following information:

- Daytime Phone Number
- Evening Phone Number
- Seventeen-character Vehicle Identification Number (VIN), which can be found on your dashboard near the windshield or on your registration or insurance materials.

I urge you to please contact us at (888) 648-7820 and ask to speak to a Case Manager in our Customer Relations department. Please provide the SR number referenced above. Or, if phoning us is not convenient, you may certainly write to us again – please include the information noted above.

Thank you for bringing this matter to our attention. We look forward to hearing from you at your earliest convenience.

Sincerely,



Lupe Barba
Case Manager, Customer Relations
Mitsubishi Motors North America, Inc.