



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

2007 DEC 14 AM 9: 23

ANDREW M. CUOMO
ATTORNEY GENERAL

DIVISION OF ECONOMIC JUSTICE
BUREAU OF CONSUMER FRAUDS AND PROTECTION

212-416-8294

December 4, 2007

[Redacted]
Yonkers, NY [Redacted]

CL-10212768-5311

Our File Number: 2007-667995
Company: Navellie Cadillac-Oldsmobile-Pontiac-Buick-GMC Inc.

Dear [Redacted]:

On behalf of Attorney General Andrew M. Cuomo, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for contacting us.

Very truly yours,

Philip Gamma/d

Philip Gamma
Bureau of Consumer Frauds
And Protection

/cc: National Highway Traffic and Safety Administration
400 7th Street SW
Washington, DC 20590

AA
12/14/07
KS



ATTORNEY GENERAL ANDREW M. CUOMO
 STATE OF NEW YORK
 OFFICE OF THE ATTORNEY GENERAL
 BUREAU OF CONSUMER FRAUDS AND PROTECTION
 120 Broadway, 3rd Floor
 New York, NY 10271-0332
 Tel. (212) 416-8345 Fax (212) 416-8787

COMPLAINT FORM

Consumer Hotline For Hearing Impaired
 1 (800) 771-7755 TDD (800) 788-9898
<http://www.oag.state.ny.us>

RECEIVED BY
 CONSUMER FRAUDS & PROTECTION BUREAU
 NOV 21 2007
 NYS OFFICE OF THE ATTORNEY GENERAL
 NEW YORK CITY OFFICE

- PLEASE BE SURE TO COMPLAIN TO THE COMPANY OR INDIVIDUAL BEFORE FILING.
- PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
- YOU MUST COMPLETE THE ENTIRE FORM. INCOMPLETE OR UNCLEAR FORMS WILL BE RETURNED TO YOU.
- MAKE SURE YOU ENCLOSE COPIES OF IMPORTANT PAPERS CONCERNING YOUR TRANSACTION.

CONSUMER		
YOUR NAME	HOME TELEPHONE NUMBER	
STREET ADDRESS	BUSINESS TELEPHONE NUMBER	
CITY/TOWN Yonkers	COUNTY Westerchester	STATE NY
CITY/TOWN		STATE
Rome		NY
TELEPHONE NUMBER	TELEPHONE NUMBER	
315-337-7100 fax -315-337-7101		
DATE OF TRANSACTION	COST OF PRODUCT OR SERVICE	HOW PAID (Check those which apply)
2005		<input type="checkbox"/> Cash <input type="checkbox"/> Check <input type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Other Americredit
DID YOU SIGN A CONTRACT?	WHERE DID YOU SIGN THE CONTRACT?	DATE SIGNED
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Rome ,NEW York	2005
WAS PRODUCT OR SERVICE ADVERTISED?	WHERE WAS IT ADVERTISED?	DATE ADVERTISED
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Television	2003
TYPE OF COMPLAINT (e.g. car, mail order, etc. Use the reverse side of this form to provide details)		
Fuel Pump in gas tank,I have quarter tank and SUV won't start,GMC Yukon 2003 I have called AAA many a times to get gas.		
DATE YOU COMPLAINED TO THE COMPANY OR INDIVIDUAL	PERSON CONTACTED	JOB TITLE
yes <input type="checkbox"/> By Mail <input type="checkbox"/> By Telephone <input checked="" type="checkbox"/> In Person	Service dept ,GMC	Mechinc,IN YONKERS,NEW YORK
NATURE OF RESPONSE		DATE OF RESPONSE
Manufauter problem ,please recall all GMC from 2003 with fuel tank problems		
HAS MATTER BEEN SUBMITTED TO ANOTHER AGENCY OR ATTORNEY? (If "Yes," give name and address)		
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
IS COURT ACTION PENDING? (Please describe as necessary)		
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
ADDITIONAL INFORMATION		
MANUFACTURER OF PRODUCT	PRODUCT MODEL OR SERIAL NUMBER	
GMC	GMC, Yukon, 1GKEK13Z33	
ADDRESS	WARRANTY EXPIRATION DATE	
7113 E.DOMINICK ST.,ROME ,NEW YORK 13440	113,000 miles ,extended warranty	
DID BUSINESS ARRANGE FINANCING? (If "Yes," give name and address of bank or finance company)		
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No AMERCREDIT ,CREDIT COMPANY ; Phoenix, AZ Phone -		

PLEASE DESCRIBE COMPLAINT ON REVERSE SIDE Acct.#

BRIEFLY DESCRIBE YOUR COMPLAINT

I am a disabled Vietnam Era Veteran and Desert Storm, I bought this GMC, Yukon 2003 from Navillie Cadillac, GMC, Buick, in Rome, New York. And I now live in Yonkers, New York and when to the GMC in Yonkers, New York and the problem wasn't fixed, I fill my tank and when I am down a quarter tank the Yukon, GMC won't start and I have to go to the gas station and get gas to put in the tank to start my GMC, Yukon which I haven't seen never in my life time owning a vehicle which a quarter tank this is outrageous that this modern day vehicle won't start with gas in the tank. The GMC said that it would have to bring the tank down and put a new fuel pump in it but it never was done to fix the problem at all. I would like to bring this to the attention of all GMC, Yukon owners that are going through this problem with the GMC, Yukon 2003 I believe this should be addressed nationally to all consumers in the United States and recall all these SUV GMC Yukon Truck. I would for Sir to make this your priority to recall these GMC, Yukon, 4 wheel drive and have then get fixed once and for all.

WHAT FORM OF RELIEF ARE YOU SEEKING? (e.g., exchange, repair or money back, etc.)

I would like my GMC, Yukon 2003 fuel pump fixed inside this tank and recall all these SUV's nationally.

WHO REFERRED YOU TO THIS OFFICE?

I was referred by my Vet. Center in the Bronx, New York, I am disabled Veteran and use this vehicle for my appointments in the VA Medical Center in the Bronx, New York.

READ THE FOLLOWING BEFORE SIGNING BELOW

PLEASE ATTACH TO THIS FORM **PHOTOCOPIES** of any papers involved (contracts, warranties, bills received, canceled checks, correspondence, etc.). **DO NOT SEND ORIGINALS.**

NOTE: In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 of the Penal Law.

Signature: _____

Date: _____

11/19/07

HAVE YOU ENCLOSED COPIES OF IMPORTANT PAPERS?

**Return to: Office of the Attorney General
Bureau of Consumer Frauds and Protection
120 Broadway, 3rd Floor
New York, NY 10271-0332**