



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 9, 2008

[REDACTED]
Arecibo, PR [REDACTED]

NVS-216 nlm
Ref. # 10212756

Dear [REDACTED]:

Thank you for your correspondence dated August 30, 2007, concerning Dometic refrigerator recall 06E-076 on your model year (MY) 2002 Coachmen Spirit of America recreational vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on December 13, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We contacted Dometic to determine if there is a shortage of rework kits to have the noncompliance repaired. The customer service representative assured us that there is no backorder on parts. If the safety-related corrective action for the recall (NHTSA Campaign No. 06E-076) has not been performed, NHTSA strongly recommends that work be accomplished on your recreational vehicle as soon as possible by making an appointment with an authorized Dometic dealer. We suggest you contact Dometic directly with any questions or concerns at 1-800-544-4881.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large initial "R" and "F".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement