



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 10, 2008

[REDACTED]
Germantown, TN [REDACTED]

NVS-216 nlm
Ref. # 10212752

Dear [REDACTED]:

Thank you for your correspondence dated November 30, 2007, concerning the difficulty you encountered with the availability of the recall remedy parts for your model year (MY) 1997 Lincoln Mark VIII. The National Highway Traffic Safety Administration (NHTSA), Office of Defects Investigation received your correspondence on December 13, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We regret any problems you may be experiencing with your vehicle. The interim remedy for safety recall 07V-336 is to disconnect the speed control switch. The disconnection of the speed control switch will mitigate the safety aspect of the defect and will complete the recall campaign. Owners who receive the interim remedy will be notified by Ford Motor Company when the fused wiring harnesses are available. As a customers satisfaction campaign Ford Motors will then reconnect the speed control system at no cost to you.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script, reading "Ronald B. Fields". The signature is written in dark ink and is positioned above the printed name and title.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement