



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

26-DEC-2007

PM 12:01

Reference No.

10212742

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City MOLINE

State IL

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED]

Date 01/05/2009

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

TOYOTA

Model

TUNDRA

Model Year

2004

5TBJN32114S [REDACTED]

Date Purchased
01-AUG-04

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Moline & Davenport IA

State IL

Zip Code

61265

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 350

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-AUG-2006

Failure Mileage
10000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 TOYOTA TUNDRA. THE CONTACT STATED THAT THE STOPPING DISTANCE EXTENDED WHEN HE DEPRESSED THE BRAKE PEDAL. THE DEALER WAS UNABLE TO DIAGNOSE THE CAUSE OF THE FAILURE; HOWEVER, THEY ADJUSTED THE BRAKES. APPROXIMATELY SIX MONTHS LATER, THE FAILURE RECURRED. THE CONTACT TOOK THE VEHICLE TO A DIFFERENT DEALER AND THEY WERE UNABLE TO DIAGNOSE THE CAUSE OF THE FAILURE; HOWEVER, THEY ADJUSTED THE BRAKES AGAIN. AS OF DECEMBER 26, 2007, THE FAILURE HAD NOT RECURRED. THE CONTACT FELT THAT THE SLACK ADJUSTER CAUSED THE FAILURE, BUT THE DEALER STATED THAT THE SLACK ADJUSTER WAS FINE. THE SPEED WAS UNKNOWN. THE FAILURE MILEAGE WAS 10,000 AND CURRENT MILEAGE WAS 21,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Brake pedal travel becomes too large. The brakes work; it is the slack adjusters that don't work. EVENTUALLY, the brakes would fail. See attached sheet, I want Toyota to fix the slack adjusters in warranty.

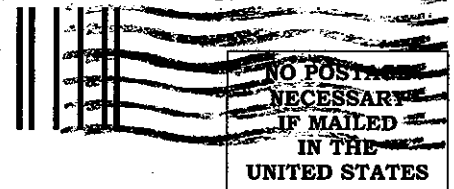
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

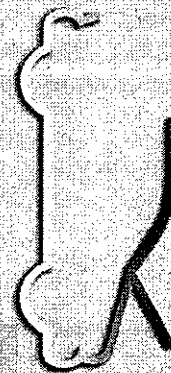
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



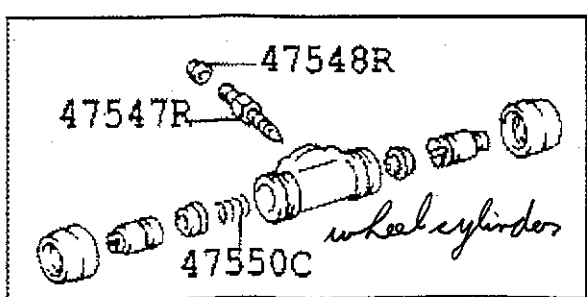
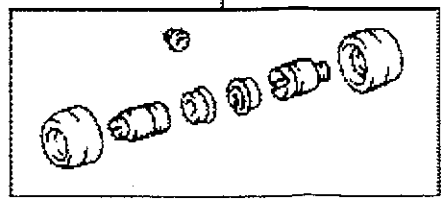
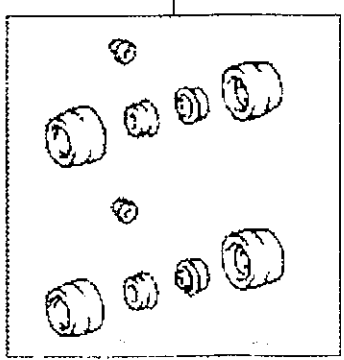
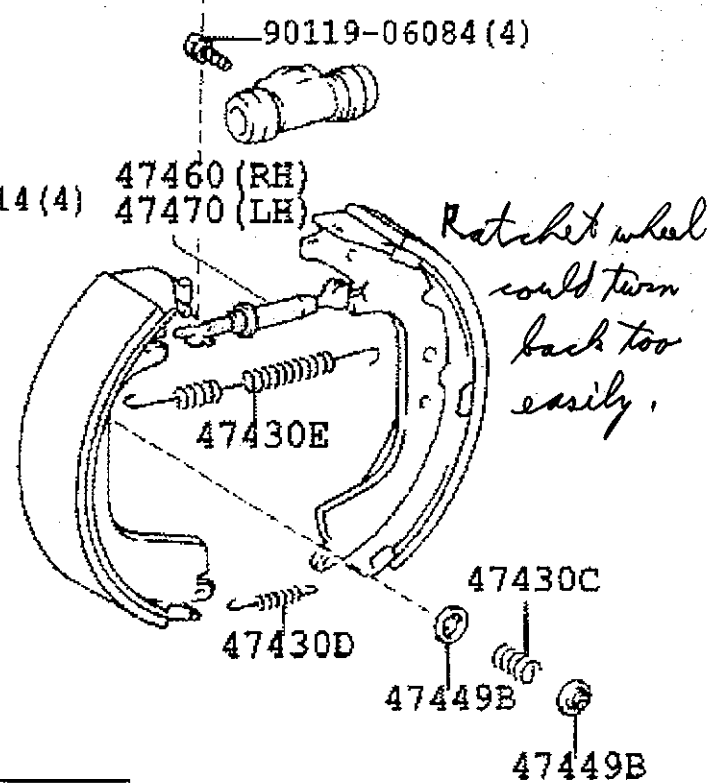
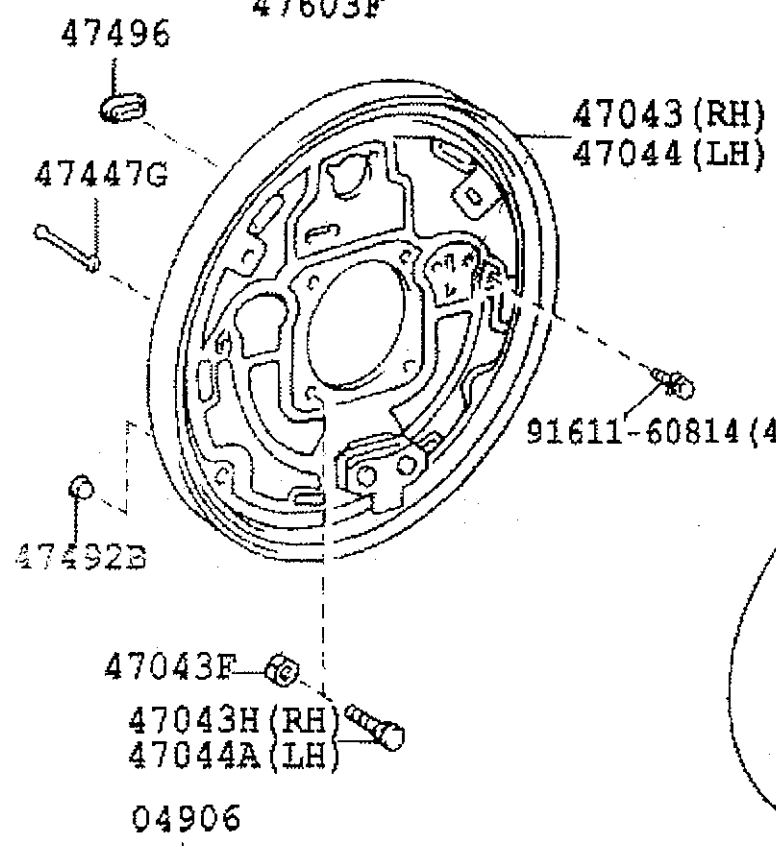
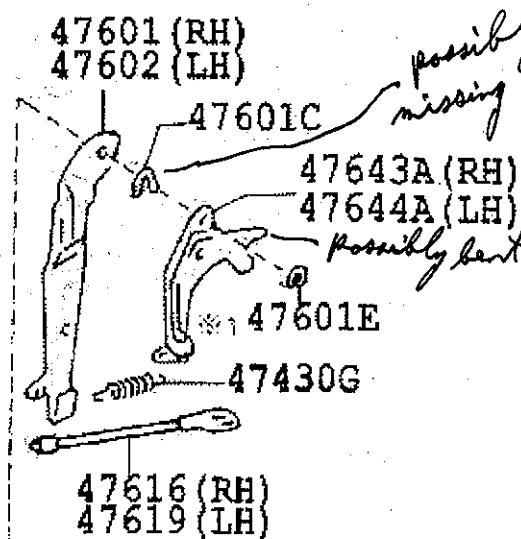
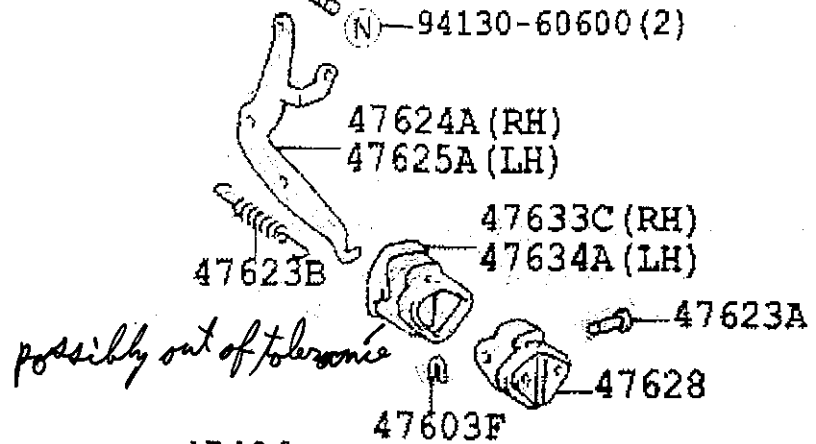
**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

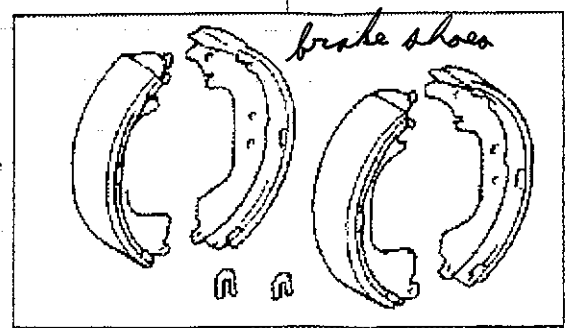
**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



47550 (RH)
47570 (LH)



From: [REDACTED]
To: <webmaster@nhtsa.dot.gov>
Date: Monday, December 24, 2007 11:29 AM
Subject: Brakes on 04 Toyota Tundra

The slack adjusters don't work. The brakes have to be adjusted by hand every 10,000 miles. Putting on the parking brake 3 times every engine start rather than just once doesn't even work. Toyota dealer mechanics can't find anything wrong. Part numbers involved:

47460(RH)
47470(LH)
47633C(RH)
47634A(LH)
47623A
47628
47603F
47601(RH)
47602(LH)
47601C
47643A(RH)
47644A(LH)
47601E
47430G
47616(RH)
47619(LH)