



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

26-DEC-2007

Reference No.

10212712

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ALEXANDRIA State VA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of a signature, provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED]

Date 11/3/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4T1CE30P5 [REDACTED]
Make TOYOTA Model SOLARA Model Year 2007
Date Purchased 05-DEC-06 Dealer's Name and Telephone Number
Original Owner ☒ Dealer's City State Zip Code
Transmission Type ☒ Antilock Brakes Powertrain FRONT WHEEL DRIVE
AUTOMATIC ☒ Cruise Control Vehicle Component Code 014200 STEERING: RACK AND PINION: RACK
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-MAY-2007
Failure Mileage 6000
Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 TOYOTA SOLARA. THE CONTACT HEARD A LOUD, WHINING NOISE WHEN SHE TURNED THE STEERING WHEEL. THE STEERING WHEEL WAS REPLACED TWICE WITHIN AN EIGHT-MONTH PERIOD. THE DEALER STATED THAT HER TYPE OF VEHICLE HAD A REPUTATION FOR THIS FAILURE; HOWEVER, IT COULD NOT BE DUPLICATED. THE CURRENT MILEAGE WAS 10,500 AND FAILURE MILEAGE WAS APPROXIMATELY 6,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).