



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2008 JAN 23 AM 7:49
19-DEC-2007

Repository
Reference No.
10212347

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MEOSHO State MO Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 1/3/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHWF35V2Y [REDACTED]
Make HYUNDAI Model SONATA Model Year 2000
Date Purchased 25-APR-06 Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 203000 WHEELS:LUGS/NUTS/BOLTS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 12-NOV-2007 Failure Mileage 143000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT'S DAUGHTER OWNS A 2000 HYUNDAI SONATA. WHILE THE CONTACT'S DAUGHTER WAS PULLING INTO THE DRIVEWAY, THE PASSENGER SIDE FRONT WHEEL DETACHED FROM THE VEHICLE. THE CONTACT STATED THAT THE ENGINE CRADLE RUSTED OUT WHERE THE TWO BOLTS WERE ATTACHED TO THE SUBFRAME. THE VEHICLE WAS INSPECTED BY A MECHANIC AND HE CONFIRMED THE FAILURE. THE SPEED WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 143,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

January 3, 2008

RE: Vin# KMHWF35V2Y [REDACTED]

NARRATIVE DESCRIPTION OF INCIDENT....CONTINUED

After inspecting the driver's side of the engine cradle, where the control arm is mounted, it too was rusting out around the two bolts. Both sides appear to be rusting from the inside out.

I called the dealer where I had originally purchased the car and the Hyundai customer service in California. Both responded that they were not aware of this problem & offered no assistance. I found this very interesting, after researching on the Internet & finding reports of the same problem for the same year, make & model.

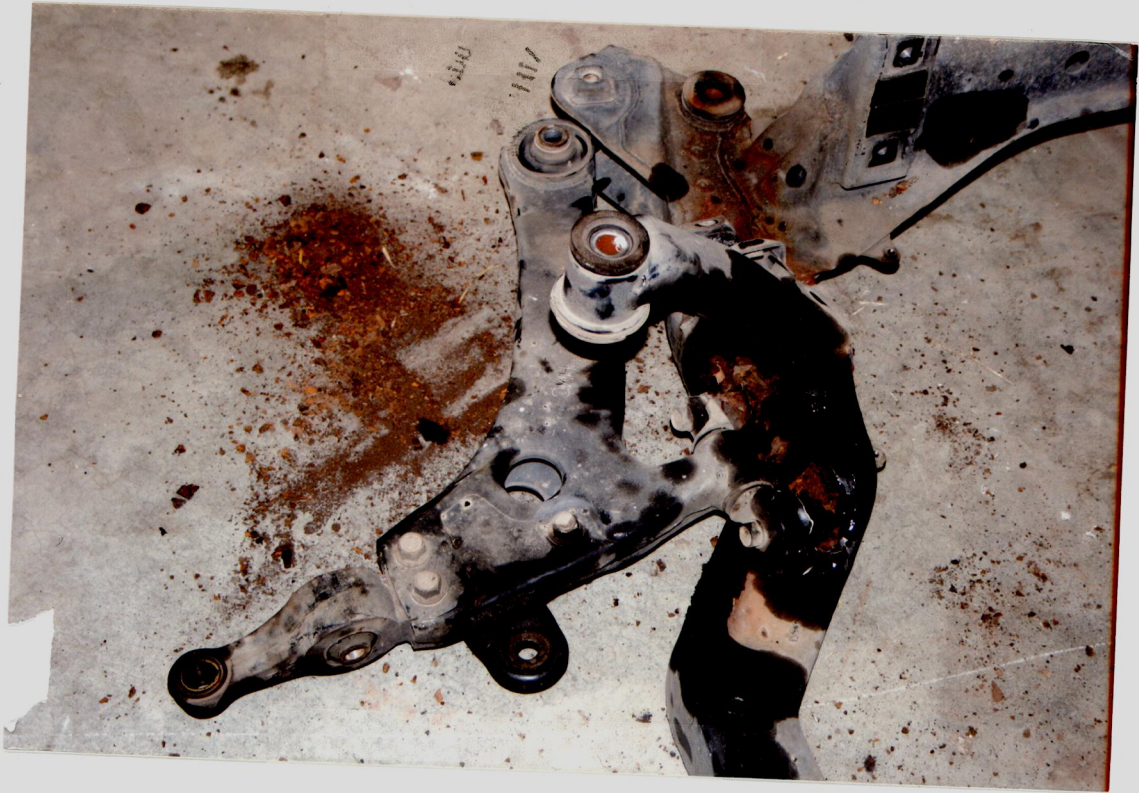
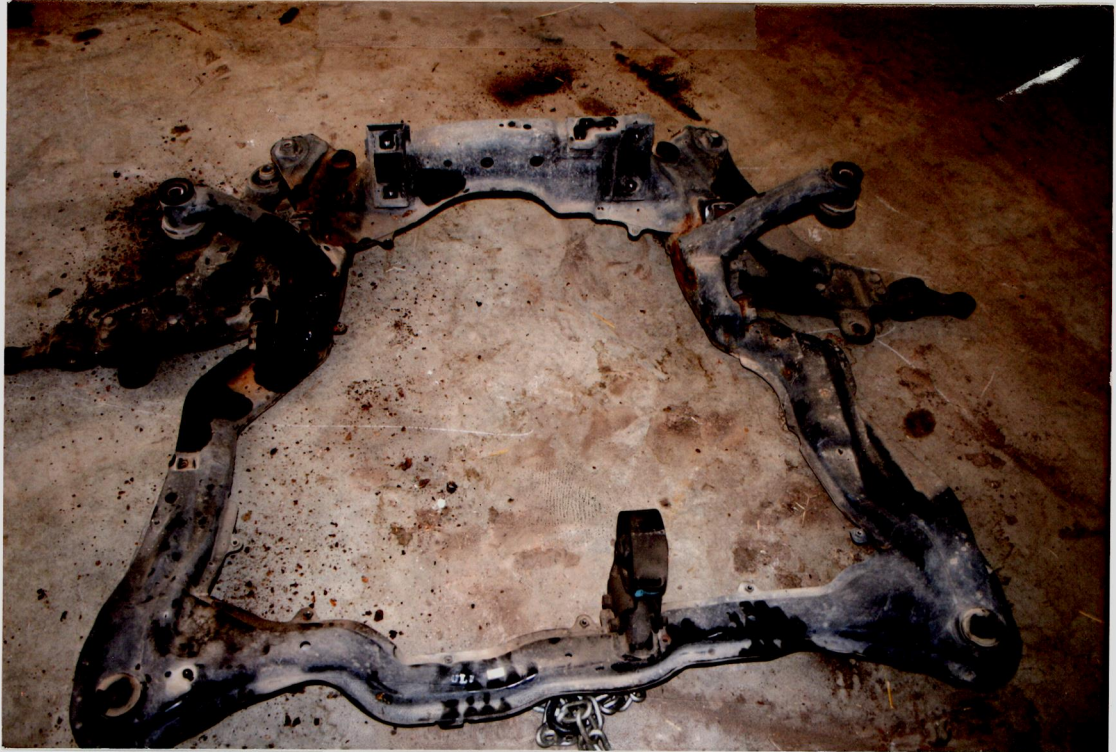
I purchased a used 2001 engine cradle from an import salvage yard. The sales assistant told me that he has sent out several engine cradles for replacement on the 2000 Hyundai Sonatas, for the same problem.

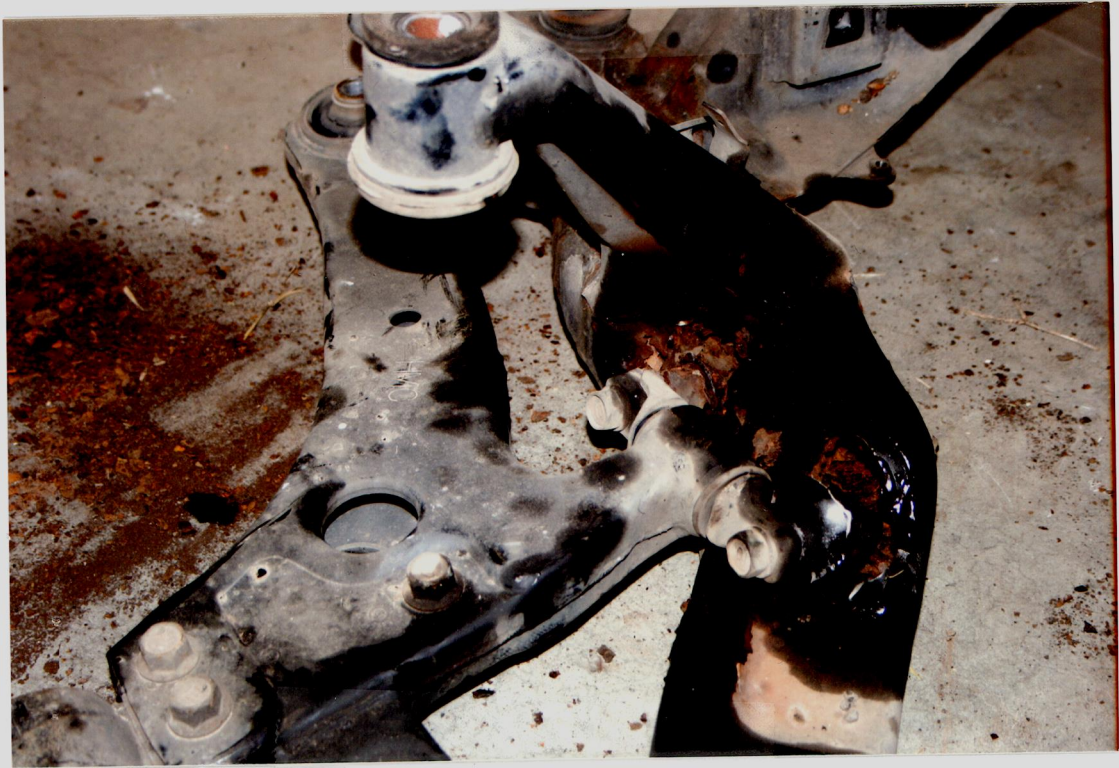
This car has been garage kept since I originally purchased it new in 2000. My wife & I chose this car because of its safety ratings and felt assured it would be a great used car to hand down to my daughter, a single parent & mother of one child. I am very thankful the separation did not occur while she was traveling at a higher rate of speed.

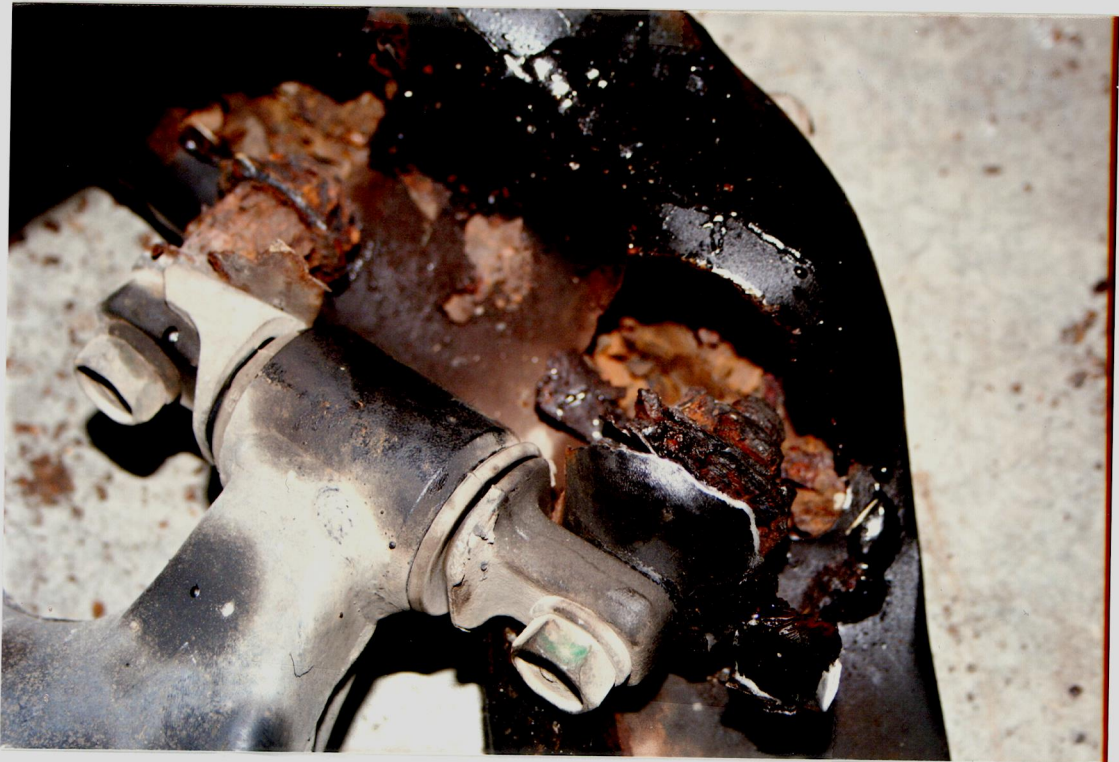
I believe there is a safety issue with the engine cradle on the 2000 model Hyundai Sonatas. Consumers that own this 2000 model car have the right to know there is a defect so they can get it checked before a serious injury or death occurs. I would be very interested to know why a recall was not made before now.

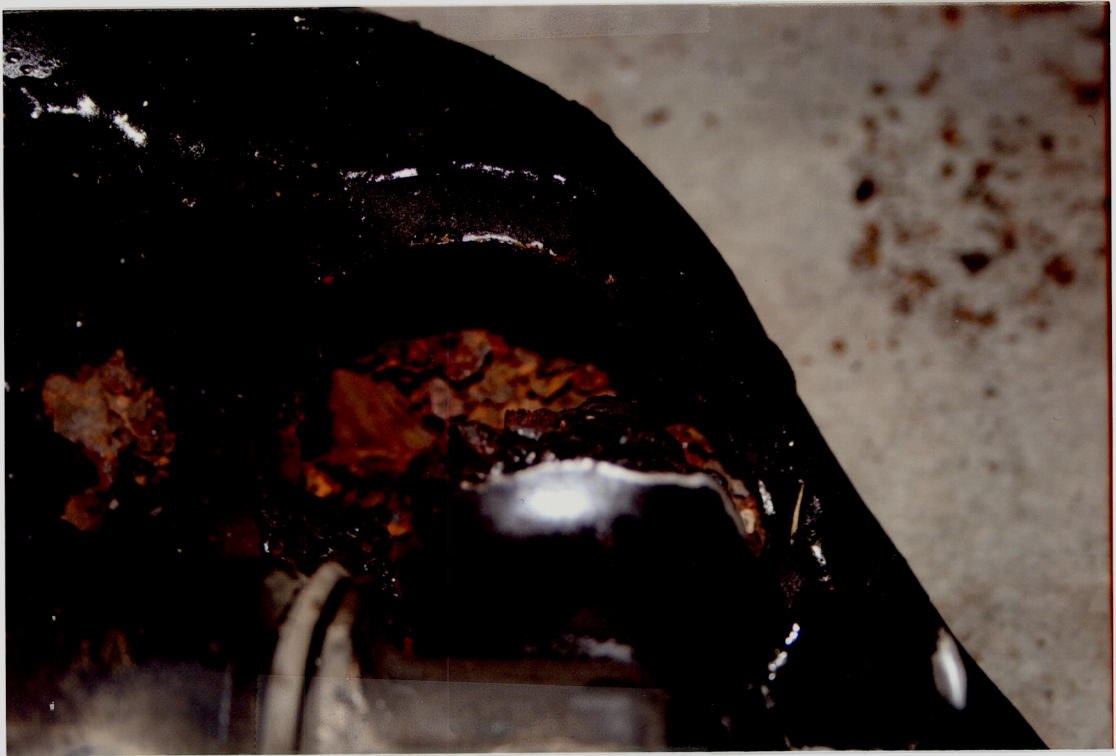
I have enclosed photos of the defect & all receipts for the replacement parts.

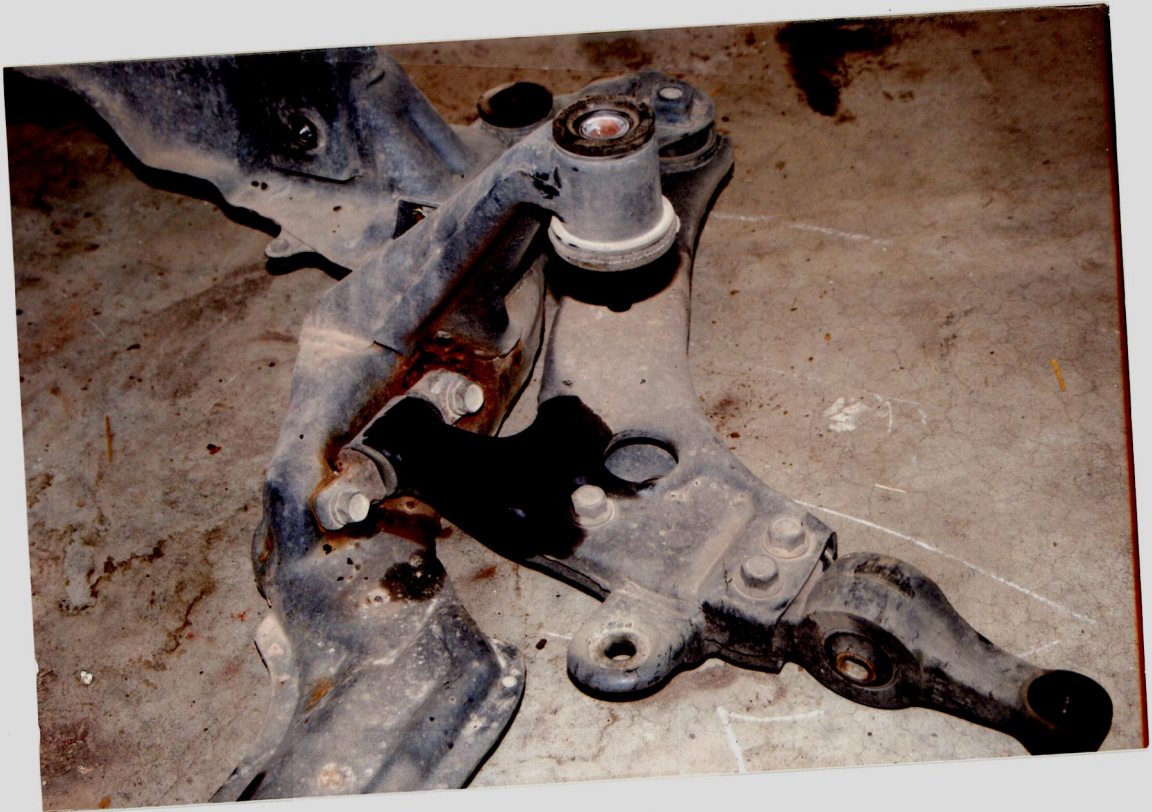
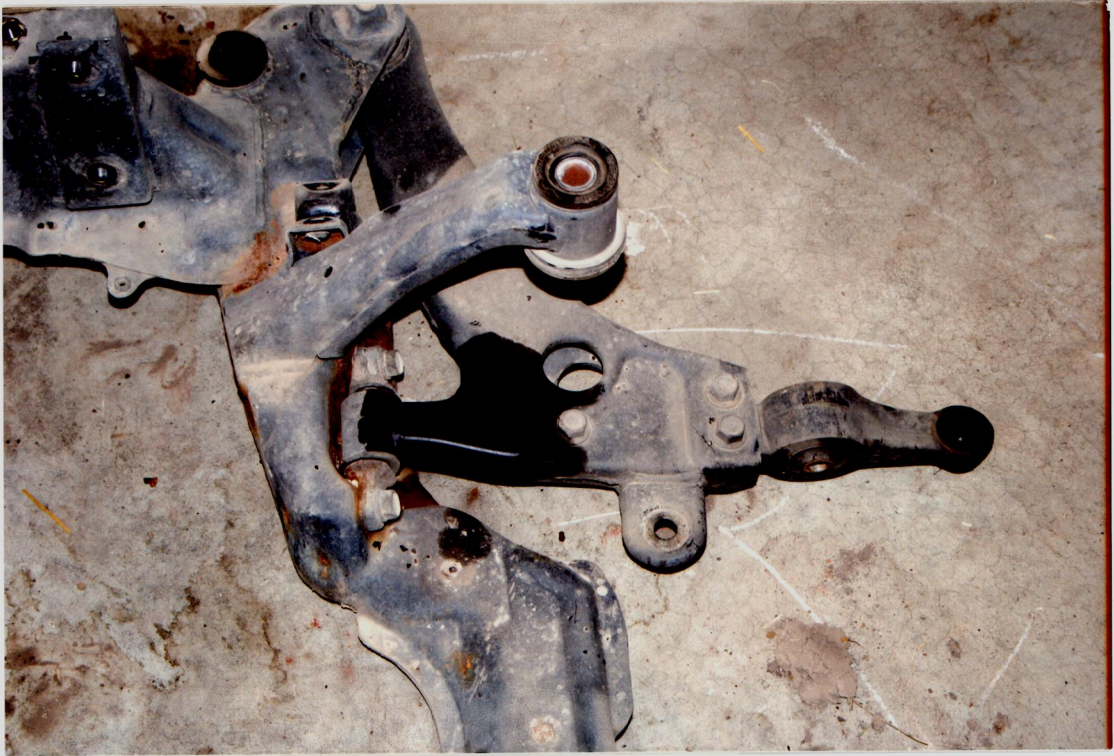
[REDACTED] [REDACTED]
[REDACTED] previous owner
[REDACTED] current owner

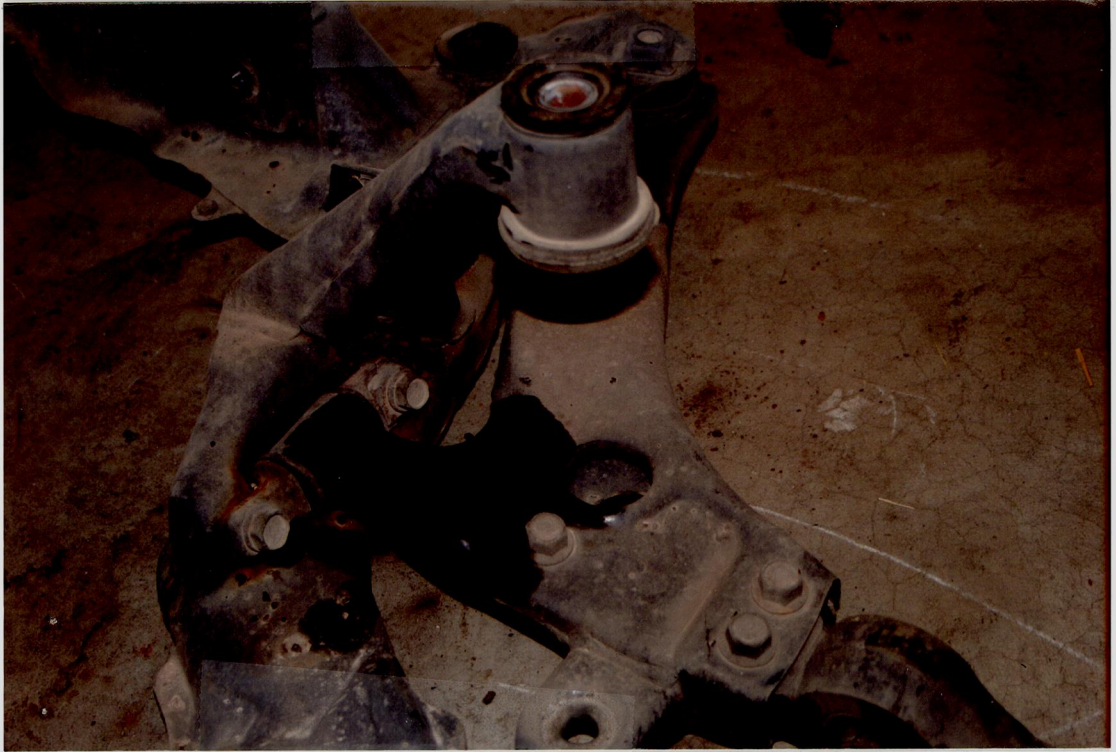














**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**