



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 FEB 14 AM 8:02
19-DEC-2007

Reference No.
10212325

OWNER INFORMATION (Type or Print)

Name

Address

City

SEYMOUR

State

WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNJPT05H6P

Make
FORD

Model
FESTIVA

Model Year
1993

Date Purchased
Summer of 1995

Dealer's Name and Telephone Number
Private Owner

Engine:
No: Cylinders 4

Fuel Type:
Gas

Original Owner
☐

Dealer's City

State
WI

Zip Code

Transmission Type
MANUAL

☐ Antilock Brakes
☐ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
021500 SUSPENSION:FRONT:CONTROL ARM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-MAR-2006

Failure Mileage
116000

Failure Speed
Less than
5 mph.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1993 FORD FESTIVA. WHILE BACKING OUT OF THE DRIVEWAY AT AN UNKNOWN SPEED, THE DRIVER SIDE WHEEL DETACHED FROM THE VEHICLE. THE WHEEL SUSTAINED A DENT IN THE METAL COVERING. THE DEALER STATED THAT THE FRONT CONTROL ARM FAILED AND NEEDED TO BE REPLACED. THE CONTACT PAID FOR THE REPAIR. SOON AFTER THE REPAIR WAS PERFORMED, HE LEARNED OF NHTSA CAMPAIGN ID NUMBER 96E017000 (SUSPENSION: FRONT:CONTROL ARM). THE CONTACT WOULD LIKE TO BE REIMBURSED FOR THE REPAIR COSTS. THE PURCHASE DATE WAS UNKNOWN. THE CURRENT MILEAGE WAS 126,000 AND FAILURE MILEAGE WAS 113,628

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The car is my grandmas. I am handling this for her. She was backing out of her Driveway and just before she was all the way out, the front left tire broke off leaving the car unmovable. Les Stumpf Ford has regularly serviced the car and this should have been addressed before it could've happened. Stumpf towed and repaired the vehicle, when I gave this recall to her to show them to reimburse her but they wouldn't honor it saying it's NOT A VALID RECALL. Even though it was listed on your site. Fortunately, My grandma was not injured, though the failure caused the tire to put a small dent in fender, this place has tried to rip her off many times and I don't want them to get away with this. If this would've happened on the road or Highway, she could have gotten seriously injured in such a small car.

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**National Highway
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Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

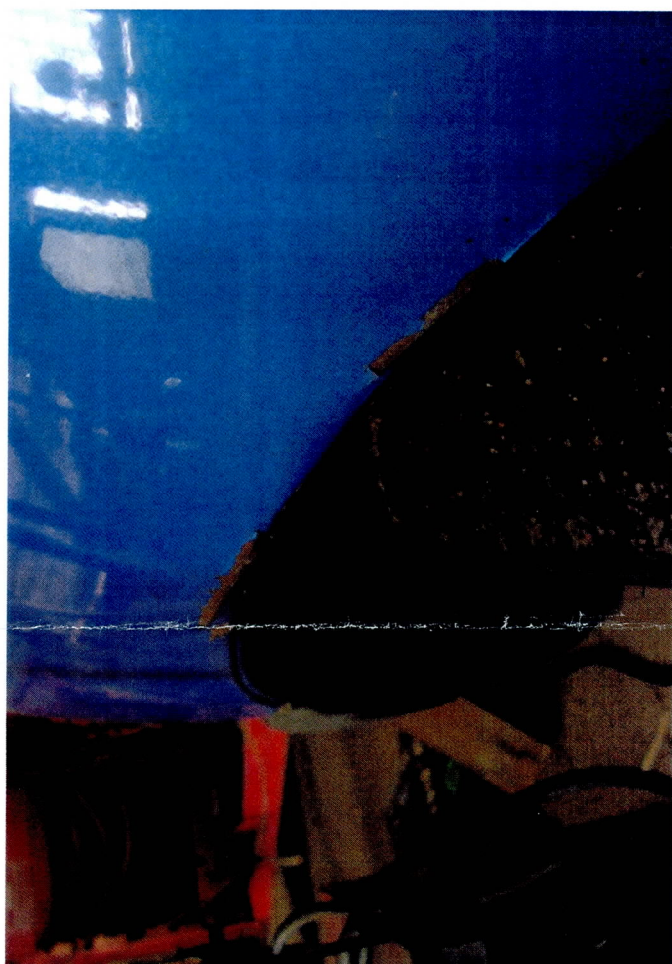
www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).