



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10212315

2008 JAN -8 AM 7:25
19-DEC-2007

OWNER INFORMATION (Type or Print)

Name

Address

City

MIAMI

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature, your name or address to the vehicle manufacturer. ☒ YES ☐ NO
Signature of Owner Date 12/29/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHU46D8

Make

HYUNDAI

Model

ELANTRA

Model Year

2008

Date Purchased

17-NOV-07

Dealer's Name and Telephone Number

Rick Case Hyundai 954-903-5547

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Davie

State

FL

Zip Code

33331

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

010000 STEERING

Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-NOV-2007

Failure Mileage

800

Failure Speed

80

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:

Hankook H4261

Tire Model (Name or Number)

Optima

Tire Size (Example P215/65R15)

P195/65R15 89T

DOT No. (Example: DOTM19AB0036)

TTDYDL H2807

☐ Original Equipment

☒ Prior Repair

Failure Location:

Front passenger & driverside
alignment is bad
wobbles out of control

Tire Component Code

520 29 4279LBS7AT

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 HYUNDAI ELANTRA. WHILE DRIVING APPROXIMATELY 80 MPH, THE FRONT DRIVER SIDE TIRE WOULD WOBBLE EXCESSIVELY. SHE TOOK HER VEHICLE TO THE DEALER AND THE TIRE WAS REPLACED. TWO WEEKS LATER, THE FAILURE RECURRED AND A CRASH NEARLY OCCURRED. THE DEALER HAS NOT PROVIDED ANY ASSISTANCE. THE CONTACT HAS NOT FILED A FORMAL COMPLAINT WITH THE MANUFACTURER. THE POWERTRAIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 800 AND CURRENT MILEAGE WAS 2,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The brake paddle brakes strange sometimes it feel like its slipping. The car has a burning smell ever since I brought it until now I told the dealership they told me its new and that the smell would go away in 2 wks its been over a month now its still there. We have had no crashes or injuries. I took it in for repair but I didnt receive a receipt or invoice in reference to the repairs

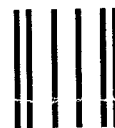
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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

