



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2008 JAN -7 AM 7:31
19-DEC-2007

Repository

Reference No.
10212296

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CALIAS State VT Zip Code [REDACTED]

Daytime Telephone Number
8022232587

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] 12/15/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FTZR15E9 [REDACTED]
Make: FORD Model: RANGER Model Year: 2004
Date Purchased: 01-DEC-03 Dealer's Name and Telephone Number: Walker Motors
Original Owner: Original Owner Dealer's City: Montpelier State: VT Zip Code: 05602
Engine: No: Cylinders 6 Fuel Type: Gas
Transmission Type: AUTOMATIC Antilock Brakes Powertrain: 4 WHEEL DRIVE
 Cruise Control Vehicle Component Code: 104000 POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-MAY-2006 Failure Mileage: 26000 Failure Speed: 0
Vacuum leak allowed low range to go out of gear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM9ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 FORD RANGER. THE VEHICLE BEGAN TO ROLL BACKWARDS. THE CONTACT TURNED OFF THE ENGINE AND PLACED THE VEHICLE IN PARK. THE VEHICLE DROVE OVER A WOOD SPLINTER, WHICH DAMAGED THE TIRE, ALUMINUM WHEEL, BUMPER, AND TAILGATE. THE REPAIR SHOP STATED THAT THERE WAS A VACUUM LEAK IN THE 4 WHEEL DRIVE THAT CAUSED THE GEAR TO SHIFT INTO NEUTRAL. THE FAILURE MILEAGE WAS 26,000 AND CURRENT MILEAGE WAS 36,000.

was parked with engine off we were loading wood into body started rolling. By its self. Ran over wood splitter was still in park - when it stopped

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Body Shop told me that vacuum
leak was common - you could tell
when the right side of windshield
would not defrost well in cold weather
The Low Range is operated as
I understand by vacuum, when
it leaks with out the engine running
it will jump out of gear.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

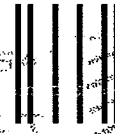
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

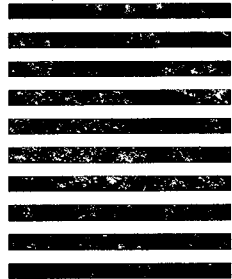
Official Business
Penalty for Private Use \$300

BURLINGTON VT US

26 DEC 2007 PM 1



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



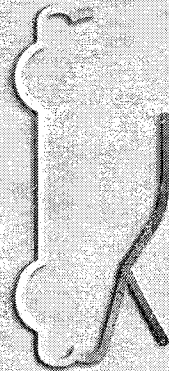
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

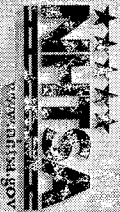
**Use the enclosed
form to file a report.**

or visit:

WWW.SAFERCAR.GOV

or call:

**Vehicle Safety Hotline
888.327.4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

