



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository []

Reference No. 10212141

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OWNER INFORMATION (Type or Print)

Name, Address, City (CHARLOTTE), State (NC), Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner, Date 1/14/08

VEHICLE INFORMATION

17 Digit Vehicle Identification Number (1NXBR32E66Z), Make (TOYOTA), Model (COROLLA), Model Year (2006), Date Purchased (01-AUG-06), Dealer's Name (TOWN AND COUNTRY TOYOTA), Engine (4 cylinders), Fuel Type (Gas), Original Owner [X], State (NC), Zip Code (28273), Transmission Type (MANUAL), Antilock Brakes [X], Powertrain (ALL WHEEL DRIVE), Vehicle Component Code (190000 TIRES), Multiple Failure (3 -> 4)

Reported Aug 2007 - 19,600 miles FAILED COMPONENT(S)/PART(S) INFORMATION
Incident Date(s) (01-JAN-2007), Failure Mileage (27000), Failure Speed (35 mi/h), Dot# (M6FPB30R1906), Size (P18565R15865), still under warranty

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make (GOODYEAR), Tire Model (INTEGRITY), Tire Size (175/70R13), DOT No. (M6FPB30R1906), Original Equipment [X], Failure Location (DRIVER SIDE FRONT), Tire Component Code (190000 TIRES), Tire Failure Type (OUT OF ROUND)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

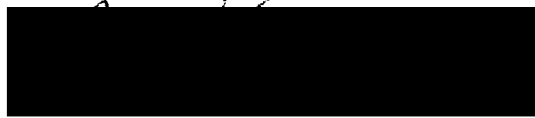
Crash [] Yes [X] No, Fire [] Yes [X] No, Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

TL*THE CONTACT OWNS A 2006 TOYOTA COROLLA. THE VEHICLE HAS GOODYEAR INTEGRITY, SIZE 175/70R13 TIRES. THE INSIDE AND OUTSIDE OF THE TIRES WERE WARPED. THE CONTACT NOTICED THIS BY FIRST LOOKING AT THE FRONT TIRE, WHICH INDICATED THAT THEY WERE WEARING OUT. THE TIRES WERE CHECKED, ROTATED, AND BALANCED. THREE MONTHS LATER, THE FRONT TIRES WORE OUT. SHE TOOK THE TIRES TO THREE DIFFERENT PLACES AND THEY ALL STATED THAT THE TIRES HAD A MANUFACTURER DEFECT. GOODYEAR STATED THAT SHE COULD RECEIVE NEW TIRES FOR \$39.48 PER TIRE, WHICH DID NOT INCLUDE THE NECESSARY SERVICES TO REPLACE THE TIRE. SHE DID NOT ACCEPT THE OFFER BECAUSE THE TIRES WERE DEFECTIVE. THE CURRENT AND FAILURE MILEAGES WERE 27,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

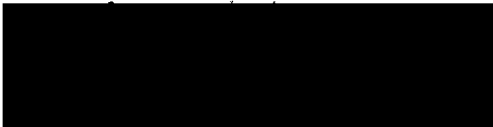


1. B.B.B. Akron + Calf
2. Whistle Blower.
3. action nine.
4. Consumer. Hot Line
5. Senior asst. to Elderly
6. Robert Keegan.
7. N.H.T.S.A. 1-888-3274236.
8. Toyota.
9. T M Sell

CBS
 ABC
 NBC
 WBTV
 WSOE
 WXNB

10.
 B.B.B.
 Charlotte
 N.C.

Tire Goodyear
 integr. +4
 Dot # M6FPB30R1906
 size P18565R13865
 Still under
 warranty
 replace ASAP
 free

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Ms: Keegan.

Charn

Case

I am 61. I've been through a lot in my life, Cancer & 9 Surgeries and now bad tires. I bought my car brand new Aug 2007 it had 43 miles on it. The tires looked sort of worn by Aug, 2007 we had it looked at, plus the air was fine too. We went to Juffy had the car inspected, He said the tires are wearing out too fast, they rotated and balanced the tires. by Nov. The good tires which were on the back and were rotated to the front in Aug, 2007 they were wearing the exact same way. I have to replace them. I took the car to another service center He said these tires are bad for this, also back to Toyota, he said it is the tires. I can't understand why you can't replace them. But you people said \$39⁹⁹ a tire only then I'd have to pay at least \$30 more to balance & mount & put on my car. This is not fair. (about \$300)

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).