



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008 MAR

FOR AGENCY USE ONLY 100148

Date Received
17-DEC-2007
-4 PM 2:24

Repository []

Reference No.
10212098

OWNER INFORMATION (Type or Print)

Name
Address
City BLUFFTON State SC Zip Code

Daytime Telephone Number
Evening Telephone Number

E-mail Address

Do you authorize NHTSA to use your name or address to the vehicle manufacturer? [X] YES [] NO
Signature of Owner Date 12/20/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
SALSH23476
Make LAND ROVER Model RANGE ROVER SPORT Model Year 2006
Date Purchased 21-NOV-05 Dealer's Name and Telephone Number LAND ROVER OF HILTON HEAD 843-705-7493
Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner [] Dealer's City BLUFFTON State SC Zip Code 29910
Transmission Type AUTOMATIC [X] Antilock Brakes [X] Cruise Control Powertrain ALL WHEEL DRIVE
Vehicle Component Code 140000 AIR BAGS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 26-NOV-2007 Failure Mileage 28000 Failure Speed 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) [] Original Equipment [] Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [X] Yes [] No Fire [] Yes [X] No Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 LAND ROVER RANGE ROVER SPORT. WHILE DRIVING 45 MPH, THE VEHICLE CRASHED INTO THE FRONT PASSENGER SIDE OF ANOTHER VEHICLE. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS FILED. THE ENTIRE FRONT END WAS DAMAGED AND THE VEHICLE WAS TOWED TO THE REPAIR SHOP. THE MECHANIC STATED THAT THE AIR BAGS DID NOT DEPLOY DUE TO THE ANGLE OF THE CRASH. THE CURRENT AND FAILURE MILEAGES WERE 28,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CLAIM #

Mail FR-10 to: SC Department of Motor Vehicles
Office of Financial Responsibility (803) 896-5000
PO Box 1498, Blythewood, SC 29016

South Carolina Department of Motor Vehicles (DMV)
FR-10 (REV. 10/05)
NOTICE OF REQUIREMENT

Submit Electronically: Agents or Company
Representatives can submit your insurance
information at WWW.SC-ALIR.COM

Date	Time	County	1- Interstate 2- US Primary 3- SC Primary	4- Secondary 5- County	Collision Location (Rt. # / Name)	0- Main line 2- Alternate 5- Spur	6- Connection 7- Business	Miles:	Dir: N E S W	In / Near City or Town or R/T
11-20-2007	1107	07			5 Hwy 278					Hitter Head

To Vehicle Owner/ Operator: Failure to return this form to the Department of Motor Vehicles within 15 days from the date of the collision could result in the suspension of your driver license and registration privileges pursuant to South Carolina Code of Laws 56-9-351 and 56-10-530.

FR10 Audit No. X-702199	Driver/Pedestrian's Full Name	FR10 Audit No. X-702200	Driver/Pedestrian's Full Name
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Unit #	Sex	Race	Street	Unit #	Sex	Race	Street
1	M	W		2	F	W	
Birth Date	City, State, & Zip			Birth Date	City, State, & Zip		
	Knoxville, TN				Bluffton, SC		
State	Driver's License #	Insurance Company:		State	Driver's License #	Insurance Company:	
TN		Nationwide / Allied		SC		State Farm	
Year	Body	Vehicle Make	VIN #	Year	Body	Vehicle Make	VIN #
2006	SU	Mercedes	4JGC665E36	2006	9S	Land Rover	SALSH23476A
State	Year	License Plate #	Owner's D.L. #	State	Year	License Plate #	Owner's D.L. #
TN	2008		SAME	SC	2009		SAME
Home Telephone	Owner's Full Name			Home Telephone	Owner's Full Name		
Bus. Telephone	Street			Bus. Telephone	Street		
Contributed To Collision	City, State, & Zip			Contributed To Collision	City, State, & Zip		
Yes No	Knoxville TN			Yes No	Bluffton SC		

FR10 Audit No. X-702201	Driver/Pedestrian's Full Name	State	Year	License Plate #	Owner's D.L. #
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Unit #	Sex	Race	Street	Home Telephone	Owner's Full Name
N/A				()	
Birth Date	City, State, & Zip			Bus. Telephone	Street
				()	
State	Driver's License #	Insurance Company:		Contributed To Collision	City, State, & Zip
				Yes No	
Year	Body	Vehicle Make	VIN #	Automobile liability insurance information for Unit #	
				Company Name	
				Nationwide / Allied	
				Area Code/Phone Number	
				(800) 282-1446	
				Agency Name	Policy Number
				Mowery TNS, Inc.	
				Automobile liability insurance information for Unit # 2	
				Company Name	
				State Farm	
				Area Code/Phone Number	
				(843) 815-4888	
				Agency Name	Policy Number
				John Mallett	

Automobile Liability Insurance Information

Notice of Requirement Accepted	Signature	Y N Refused to Affix Signature?
		Y N Vehicle Subject to Registration in SC?
To Be Completed Below or Entered at WWW.SC-ALIR.COM By Insurance Company Representative. This form should not be mailed to DMV if insurance information has been submitted electronically.		
Reference to Unit #: _____, I hereby affirm that to the best of my knowledge the vehicle described above was insured by the below stated insurance company on the date of the collision.		
Insurance Company	Policy #:	Signature:
		Title
Beginning Date:	Ending Date:	Policy Holder:
		NAIC# (Assigned by S.C. Dept. of Ins.)
		Bus. Telephone
		()

Notice: If liability insurance was not in effect for your vehicle involved in the collision, The Department of Motor Vehicles could suspend your driver license and registration privileges pursuant to South Carolina Code of Laws 56-9-351 and 56-10-530.

If any of the below are applicable, disregard the above portion.				Form FR-10 Not Issued: Section 56-10-520			
<input type="checkbox"/>	Check here if a Form SR-23, Fleet Policy of 25 or more vehicles is on file with the Department of Motor Vehicles covering the vehicle.			No FR-10 Issued to Operator/ Owner of Unit #: _____			
<input type="checkbox"/>	Check here if a certificate of self-insurance has been issued by the Department of Motor Vehicles covering the vehicle and indicate the certificate number: SI - _____			Summons Issued to:			
<input type="checkbox"/>	Check here if liability insurance was not in effect to comply with South Carolina statutory requirements.			For operating or allowing the operation of an uninsured vehicle		Summons Number:	
	Signature	Date		Signature			
Investigating Officer's Name	Rank	Badge #	Code	Date	Reviewer's Name	Rank	Internal Agency Code
DR Collier	LCPL	60463	0700	11-20-2007			20071120-285

DRIVER / OWNER

11/28/2007 AT 09:23 AM
36806

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0SEE000H

NATIONWIDE INSURANCE
NATIONWIDE INSURANCE
3820 FABER PLACE DRIVE
SUITE 600
N. CHARLESTON, SC 29405
(843)810-6116 FAX: (843)740-6226

ESTIMATE OF RECORD

WRITTEN BY: ANTHONY SCHMOLL #36806 11/28/2007 09:22 AM
ADJUSTER:

INSURED: [REDACTED] CLAIM # [REDACTED]
OWNER: [REDACTED] POLICY # [REDACTED]
ADDRESS: [REDACTED] DATE OF LOSS: 11/20/2007 AT 11:30 AM
BLUFFTON, SC TYPE OF LOSS: PROPERTY DAMAGE
EVENING: [REDACTED] POINT OF IMPACT: 1. RIGHT FRONT

INSPECT ADVANCED AUTO 2
LOCATION: 216 MEAD ROAD
BLUFFTON, SC 29927

REPAIR_SHOP

REPAIR ADVANCED AUTO 2
FACILITY: 216 MEAD ROAD
BLUFFTON, SC 29927

DAYS TO REPAIR
LICENSE #

2006 RANG RANGE ROVER 4X4 SPORT S/C 8-4.2L-SC 4D UTV RED INT:TAN
VIN: SALSH23476A920232 LIC: 752RKT SC PROD DATE: 09/2005 ODOMETER: 27147
AIR CONDITIONING TILT WHEEL CRUISE CONTROL
TELESCOPIC WHEEL INTERMITTENT WIPERS KEYLESS ENTRY
THEFT DETERRENT/ALARM REAR WIPER NAVIGATION SYSTEM
STEERING WHEEL CONTROLS TINTED GLASS DUAL MIRRORS
CONSOLE/STORAGE ELECTRIC GLASS SUNROOF FOG LAMPS
CLEAR COAT PAINT POWER STEERING POWER BRAKES
POWER WINDOWS POWER LOCKS POWER DRIVER SEAT
POWER PASSENGER SEAT POWER MIRRORS AM RADIO
FM RADIO STEREO SEARCH/SEEK
CD CHANGER/STACKER ANTI-LOCK BRAKES (4) DRIVER AIR BAG
PASSENGER AIR BAG FRONT SIDE IMPACT AIR BAG 4 WHEEL DISC BRAKES
TRACTION CONTROL LEATHER SEATS BUCKET SEATS
HEATED SEATS AUTOMATIC TRANSMISSION 4 WHEEL DRIVE
OVERDRIVE ALUMINUM/ALLOY WHEELS

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2		O/H FRONT BUMPER			2.0	
3**	REPL	RECOND BUMPER W/O ADAPTIVE SPEED CONTROL W/PARK AID	1	434.00	INCL.	2.6
4		ADD FOR CLEAR COAT				1.0
5		ADD FOR PARK SENSOR			0.5	
6	REPL	RT SIDE BRACKET	1	27.59	INCL.	
7	REPL	LT SIDE BRACKET	1	27.59	INCL.	

ESTIMATE OF RECORD
2006 RANG RANGE ROVER 4X4 SPORT S/C 8-4.2L-SC 4D UTV RED INT:TAN

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
8	REPL	REINFORCEMENT	1	150.47	INCL.	
9	REPL	RT MOUNT BRACKET	1	27.59	INCL.	
10	REPL	LT MOUNT BRACKET	1	27.59	INCL.	
11	REPL	GUARD	1	17.24	INCL.	
12	REPL	TOW BRKT COVER	1	39.45	INCL.	
13	REPL	RT BEZEL FOG LAMP	1	12.86	INCL.	0.3
14	REPL	LT BEZEL FOG LAMP	1	20.74	INCL.	0.3
15		GRILLE				
16	REPL	GRILLE 4.2 LITER	1	315.15	0.4	1.3
17		OVERLAP MINOR PANEL				-0.2
18		ADD FOR CLEAR COAT				0.2
19	REPL	EMBLEM 4.2 LITER	1	8.24	INCL.	
20		FRONT LAMPS				
21	REPL	RT HEADLAMP ASSY W/O ADAPTIVE XENON	1	618.38	INCL.	
22		AIM HEADLAMPS			0.5	
23	REPL	RT WASHER NOZZLE	1	27.59	0.2	
24	REPL	LT WASHER NOZZLE	1	27.59	0.2	
25	REPL	RT FOG LAMP	1	99.86	0.3	
26		AIM FOG LAMPS			0.3	
27	REPL	LT FOG LAMP	1	99.86	0.3	
28		RADIATOR SUPPORT				
29	REPL	RADIATOR SUPPORT	1	316.60	6.5	
30	REPL	RT PLATE	1	7.91		
31	REPL	RT SPACER	1	9.24		
32	REPL	RT SPACER PIN	1	0.90		
33	REPL	RT SPACER SCREW	1	0.18		
34	REPL	RT BRACKET	1	8.70		
35	REPL	CROSSMEMBER	1	156.58	3.0	
36	REPL	DEFLECTOR ASSY	1	48.37	INCL.	
37	REPL	RT PAD	1	4.17		
38	REPL	RT UPPER DEFLECTOR	1	10.72		
39	REPL	DEFLECTOR	1	10.98		
40		FENDER				
41	BLND	LT FENDER (ALU)				1.0
42	REPL	RT FENDER (ALU)	1	466.01	2.6	2.0
43		OVERLAP MAJOR ADJ. PANEL				-0.4
44		ADD FOR CLEAR COAT				0.3
45		ADD FOR EDGING				0.5
46	REPL	RT FRONT BRACKET	1	3.20		
47	REPL	RT FENDER LINER 4.2 LITER	1	65.07	INCL.	
48	REPL	RT PROTECTOR	1	10.37		
49*	SECT	RT OUTER WHEELHOUSE	1	29.25	S 4.0*	
50	REPL	RT WHEELHOUSE	1	114.22	SINCL.	
51	REPL	RT SPACER	1	6.00		
52		HOOD				
53	REPL	HOOD (ALU)	1	1126.07	1.5	3.2
54		OVERLAP MAJOR NON-ADJ. PANEL				-0.2

ESTIMATE OF RECORD
2006 RANG RANGE ROVER 4X4 SPORT S/C 8-4.2L-SC 4D UTV RED INT:TAN

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
55		ADD FOR CLEAR COAT				0.6
56		ADD FOR UNDERSIDE (COMPLETE)				1.5
57	REPL	SEAL	1	33.23	INCL.	
58	REPL	INSULATOR	1	36.43	INCL.	
59	REPL	INSULATOR RETAINER	8	6.48		
60		WINDSHIELD				
61	REPL	WASHER RESERVOIR W/HEADLAMP WASHER	1	49.00	INCL.	
62		WHEELS				
63**	REPL	QUAL REPL PARTS VALVE STEM	1	1.75*		
64#	REPL	WHEEL CORE CHARGE	1	50.00		
65**	REPL	RECOND RT/FRONT WHEEL, ALLOY	* 1	175.00*	M	0.3
66		ELECTRICAL				
67	REPL	MODULE BRACKET	1	6.83		
68	REPL	SENSOR MOUNT BRACKET	1	14.40		
69	REPL	RT BEZEL FRONT OUTER	1	34.83		
70	REPL	LT BEZEL FRONT OUTER	1	34.83		
71*	REPL	PARK SENSOR FRONT	* 2	135.80		
72**	REPL	QUAL REPL PARTS CONT 275/40-20 4X4 SPORT CONTACT 106 B10%	1	359.21		
73#	SUBL	MOUNT/BALANCE RT FT	1		X	
74#	SUBL	ALIGN WHEELS 4 WHEEL	1	59.95	X	
75*	REPL	HARNESS ENGINE COMPARTMENT 4.2 LITER	1	1584.60		4.0*
76		STEERING GEAR & LINKAGE				
77	REPL	RT OUTER TIE ROD	1	94.55	M	0.5
78		PILLARS, ROCKER & FLOOR				
79*	REPL	RT W/S PILLAR TRIM/	* 1	91.39		0.2
80#	RPR	UNIBODY SET/MEASURE				1.5
81#	RPR	ALIGN FT UNIBODY				2.0 F
82		OTHER CHARGES				
83#		TOWING	1	490.00		
84#		STORAGE	4	140.00		
SUBTOTALS ==>				7774.61	30.8	14.0
		PARTS				7084.66
		BODY LABOR	28.8 HRS	@ \$ 40.00/HR		1152.00
		PAINT LABOR	14.0 HRS	@ \$ 40.00/HR		560.00
		FRAME LABOR	2.0 HRS	@ \$ 45.00/HR		90.00
		PAINT SUPPLIES	14.0 HRS	@ \$ 24.00/HR		336.00
		SUBLET/MISC.				59.95
		OTHER CHARGES				630.00
		SUBTOTAL				\$ 9912.61
		SALES TAX		\$ 7420.66 @ 7.5000%		556.55

1/28/2007 AT 09:23 AM
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ESTIMATE OF RECORD
2006 RANG RANGE ROVER 4X4 SPORT S/C 8-4.2L-SC 4D UTV RED INT:TAN

TOTAL COST OF REPAIRS	\$10469.16
ADJUSTMENTS:	
QUAL REPL PARTS CONT 275 B10%	38.62
TOTAL ADJUSTMENTS	\$ 38.62
NET COST OF REPAIRS	\$10430.54

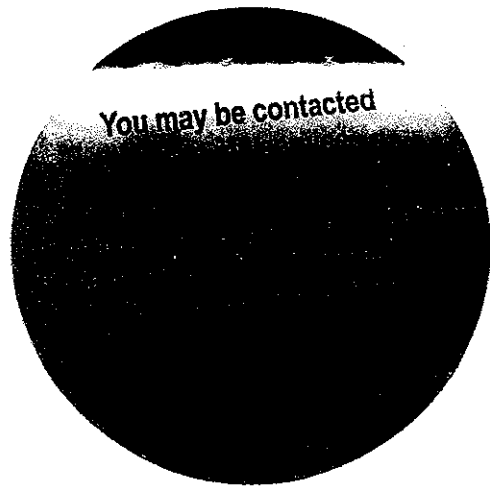
THIS IS AN ESTIMATE ONLY AND NOT AN AUTHORIZATION TO REPAIR. ADDITIONAL PAYMENT WILL BE MADE ONLY WITH APPROVAL PRIOR TO REPAIR.

FOR ALL SECONDARY TOWING OR REPAIRING VEHICLES CALL TOLL FREE @ 877-538-9357

NATIONWIDE WILL REPLACE ANY DEFECTIVE LIKE KIND AND QUALITY (USED), RECONDITIONED, RECYCLABLE AND ANY QUALITY REPLACEMENT AFTERMARKET (NON-OEM) PARTS AS SPECIFIED ON THE APPRAISAL FOR AS LONG AS YOU OWN OR LEASE THE VEHICLE.

NWPP = NATIONWIDE PARTS PROGRAM
NWCPP = NATIONWIDE CRASH PARTS PROGRAM

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. NWPP OR NWCPP PARTS SPECIFIED ON THE APPRAISAL BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE EQUIVALENT LIKE, KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO THE ORIGINAL MANUFACTURERS PARTS THEY ARE REPLACING.



 **Nationwide**
On Your Side

Investments Retirement Insurance

*Nationwide Crash Parts Program (NWCPP)
Suppliers are audited by Underwriters
Laboratories Inc. (UL) to evaluate conformance
to NWCPP requirements.*

 **Underwriters
Laboratories Inc.**