



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 DEC 27 AM 7: 54

1200 New Jersey Avenue SE
Washington, DC 20590

NVS-216 nlm
Ref. # 10211706

[REDACTED]
Erie, PA [REDACTED]

Dear [REDACTED]:

Thank you for your correspondence concerning the intermediate steering shaft in your model year (MY) 2003 Chevrolet Tahoe and MY 2003 Chevrolet Tahoe. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on December 10, 2007.

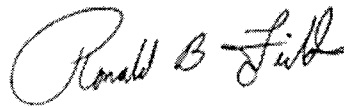
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted. A review of our database relative to problems with intermediate steering shafts revealed insufficient evidence to warrant opening a safety defect investigation at this time. A brochure explaining the investigation process is enclosed for your information; or you may visit our website at: <http://www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm>. However our database has revealed a Technical Service Bulletin (TSB) on intermediate steering shaft lubricant that may be of interest to you. We have enclosed a copy of the TSB for your information. Please contact your local Chevrolet dealership or General Motors Corporation for further details and have your make, model, model year, and vehicle identification number available for their information.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, reading "Ronald B. Fields". The signature is written in a cursive style with a large, looping "R" and a stylized "F".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure:
Motor Vehicle Defects and Recall Campaigns brochure
TSB 10007231