

NVS-200

CL-10211696-3651

November 23, 2007

2007 DEC -6 AM 10: 24

Nissan North American Inc.
P O Box 685003
Franklin TN 37068-5003

Re: 1N4AL11D43C [REDACTED]

#5946032

Dear Sir:

I saw on TV this morning another recall on my car. I friend called to tell me about it also. I was diagnosed with Cancer in May and have been receiving chemo treatments all summer. I went looking through all my stacked up mail and found this notice.

Last week my engine stopped. The check engine light came on. I took my vehicle to a local garage close to work. Enclosed is the bill for replacing the sensor.

I have had very bad expedience with taking my vehicle back to the local dealership for recalls. Each time requires me to take it back again. The first recall I had to take the car back because all the lights were messed up when it rained. Another lady in my office had her Nissan back for the same recall and she too had to take it back for the lights.

The next time after a recall my Rack and Penion steering bolt were loose and had to be tighten at a COST of approximately [REDACTED]...Just to tighten bolts. After that repair which occurred in the last part of 2006 when the weather warmed up my air condition didn't work...It had a hole which required [REDACTED] to fix...So you can see that taking my car back to your dealership was not something I wanted to do.

Please, can you just reimburse me for the cost of the enclosed bill [REDACTED]

[REDACTED]

Charleston, WV

[REDACTED] or [REDACTED]

Enclosures

MC
12/6/07
KB



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department
P.O. Box 685003
Franklin, Tennessee 37068-5003

Charleston, WV

OWNER NOTIFICATION

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2003 model year Nissan Altima and Sentra vehicles equipped with the 2.5 liter engine. Our records indicate that you own the Nissan vehicle identified by the Vehicle Identification Number on the cover of this notice.

Reason for Recall

On some 2003 model year Nissan Altima and Sentra vehicles equipped with the 2.5 liter engine, there is a possibility that the engine might stop running while being driven due to an electrical problem between the crank angle sensor and the Electronic Control Module (engine computer). This may also result in the "Service Engine Soon" light coming on. If the engine stops running while driving, this could result in a crash without warning.

What Nissan Will Do

In order to prevent this incident from occurring, your Nissan dealer will reprogram the Electronic Control Module. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **If the "Service Engine Soon" light comes on, contact your dealer as soon as possible to have your vehicle inspected.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have paid to have a crank position sensor replaced prior to this campaign, you may be eligible for reimbursement of the related expense. Contact Nissan Consumer Affairs at the numbers listed above for additional information on how to obtain a reimbursement.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.



RETURN THIS POSTAGE
PAID CARD TO NISSAN
IF ANY INFORMATION
(NAME OR ADDRESS)
HAS CHANGED.
DETACH CARD AT
PERFORATIONS.

CHANGE OF INFORMATION POSTCARD

VEHICLE
IDENTIFICATION
NUMBER

1N4AL11D43C

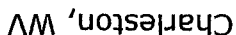
If you have moved or no longer own this vehicle, please check the appropriate box.

- 1) ☐ Name or address has changed 2) ☐ Never owned this vehicle
I no longer own this vehicle. It was:
3) ☐ Sold (print name and address of new owner below, if known) 4) ☐ Destroyed 5) ☐ Stolen

3045865

Charleston, WV

LAST NAME	FIRST NAME	MIDDLE
ADDRESS		
CITY		
STATE		
ZIP		



3045865

► **FOR**

VEHICLE
IDENTIFICATION
NUMBER

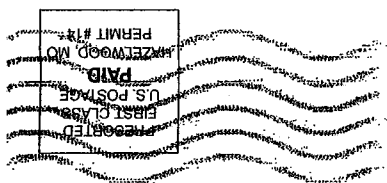
1	N 4	AL11D43C
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R0606

06V-242

PLEASE DELIVER TO REGISTERED OWNER

IMPORTANT SAFETY RECALL NOTICE



P.O. Box 4417
Bridgeton, MO 63641-9730 PM 2 L

NISSAN NORTH AMERICA, INC.



NISSAN NORTH AMERICA, INC.

P.O. Box 4417

Bridgeton, MO 63044-9730

IMPORTANT SAFETY RECALL NOTICE

**PLEASE REVIEW ENCLOSED NOTICE FOR IMPORTANT
INFORMATION REGARDING YOUR NISSAN VEHICLE**



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY CARD

FIRST-CLASS MAIL PERMIT NO. 11381 BRIDGETON, MO

POSTAGE WILL BE PAID BY ADDRESSEE

NISSAN NORTH AMERICA, INC.
P.O. BOX 4417
BRIDGETON, MO 63044-9730



THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).