

CL-10211689-7145

November 25, 2007

2007 DEC -6 AM 9:36

2007 DEC -3 P 2:45

Fleetwood Owner Relations
P.O. Box 59933
Riverside, CA 92517

RE: Brake Failure

VIN 777W37 [REDACTED]

Chassis ID 5B4MP67G133 [REDACTED]

The brakes on my 2003 34 foot Pace Arrow class A Motor Home have now failed twice, putting both my family and others at grave risk. The first failure occurred about two years ago when the vehicle was under the original 3-year warranty. After a telephone call to your warranty department, I brought the Motor Home to the authorized dealer in Longview, TX. After they checked the vehicle, I was told there was nothing wrong with the brakes. The brakes failed again last month with about 34,500 miles on the vehicle. The failure consists of the break pedal going all the way to the floor with no discernable slowing of the vehicle. "Pumping the brake pedal" did not improve the response and it was discovered after finally coasting to a stop that the brake fluid in the passenger side reservoir was very hot.

I expect this safety failure to be corrected at your expense. Please let me know which Houston area (east side please) dealer will perform the repair/replacement.

[REDACTED]
Buna, TX [REDACTED]

cc: NHTSA
U.S. Department of Transportation
400 Seventh St. SW
Washington, DC 20590

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16