



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2008 JAN 15 AM 7:14
12-DEC-2007

FOR AGENCY USE ONLY 100148

Date Received

Repository []

Reference No. 10211602

OWNER INFORMATION (Type or Print)

Name

Address

City

MONUMENT

State CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

- Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
In the absence of an authorized representative, please sign as the vehicle manufacturer.
Signature of Owner Date 12/17/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNDMC233476

Make HYUNDAI

Model ENTOURAGE

Model Year 2007

Date Purchased 31-OCT-07

Dealer's Name and Telephone Number

Engine: No: Cylinders 6

Fuel Type: Gas

Original Owner [X]

Dealer's City

State

Zip Code

Transmission Type AUTOMATIC

[X] Antilock Brakes [X] Cruise Control

Powertrain FRONT WHEEL DRIVE

Vehicle Component Code 170000 LATCHES/LOCKS/LINKAGES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-DEC-2007

Failure Mileage 4000

Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment [] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 HYUNDAI ENTOURAGE. THE CONTACT STATED THAT THE POWER SIDE DOORS WOULD NOT OPEN IF THEY ARE WET OR IF ICE ACCUMULATES ON THE DOOR. THE SENSORS AUTOMATICALLY LOCK THE DOORS AND PREVENT THEM FROM OPENING FROM THE EXTERIOR OR PASSENGER COMPARTMENT. THE DEALER COULD NOT CORRECT THE FAILURE. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 4,000 AND CURRENT MILEAGE WAS 4,100.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS, IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.