



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2008 MAR - 12 - 07 2:31

Reference No. 10211579

OWNER INFORMATION (Type or Print)

Name, Address, City BAKERSVILLE BAKERSFIELD, State CA, Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NH... Signature of Owner

your vehicle? YES NO Date 12/20/2007

17 digit Vehicle Identification Number KNDUP131X2

Make KIA

Model SEDONA

Model Year 2002

Date Purchased 02-SEP-02

Dealer's Name and Telephone Number Haddad KIA (661) 398-0264

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

X

Dealer's City Bakersfield

State CA

Zip Code 93313

Transmission Type AUTOMATIC

X Antilock Brakes

X Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

114000 ELECTRICAL SYSTEM:WIRING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-NOV-2007

Failure Mileage 72000

Failure Speed 0

Front fuse box, wiring under dash board of drivers side dash board. - recall item - KIA refuses to fix.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location: Driveway of home

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No X

Fire

Yes No X

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 KIA SEDONA. THE VEHICLE HAD BEEN PARKED FOR APPROXIMATELY 21 HOURS WHEN IT SUDDENLY CAUGHT FIRE. THE WIRING FUSE BOX CAUSED THE ENGINE, RADIO, AND WIPER/WASHER TO ACTIVATE. THE FIRE ORIGINATED IN THE INSTRUMENT PANEL. THE CONTACT WAS ABLE TO DOUSE THE FIRE WITH A FIRE EXTINGUISHER. THE VEHICLE WAS LATER TOWED TO A DEALER AND THEY DID NOT PROVIDE A REASON AS TO WHY IT CAUGHT FIRE. THE CONTACT FOUND NUMEROUS COMPLAINTS ON THE SAME TYPE OF VEHICLE WITH IDENTICAL FAILURES. THE CURRENT AND FAILURE MILEAGES WERE 72,000.

We had the recall repaired, however, since recall was date of repair, the seats never worked correctly. The next time we took car in for work on our air cond. we mentioned that seats did not work properly and was asked if they minded checking them out, however - we later noticed that they did not put anything on our paper work & seats still did not work properly.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We were asleep in our beds, I've read about this happening to other makes and models that are the same as ours. The neighbors just happened to be awake at the time. This could have caught our home on fire as well. Especially if I had parked in our garage. This is a huge safety issue that needs to be investigated.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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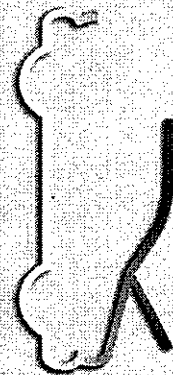
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



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Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration















