



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

11-DEC-2007

2008 MAR -4 PM 2:18

Reference No.

10211444

OWNER INFORMATION (Type or Print)

Name

Address

City

COXS CREEK

State

KY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an answer, we will use the name or address to the vehicle manufacturer.

YES

NO

Signature of Owner

Date 12/12/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTNX21F2

Make

FORD

Model

F-250 SD

Model Year

2002

Date Purchased

08-AUG-02

Dealer's Name and Telephone Number

DOWNTOWN FORD 502-584-9731

Engine:

No: Cylinders 8

Fuel Type:

Diesel

Original Owner

Dealer's City

Louisville

State

KY

Zip Code

40203

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

201000 WHEELS:RIM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-SEP-2007

Failure Mileage

50000

Failure Speed

0

PREMIUM ALUMINUM WHEEL

WHEEL METAL SPLIT WHERE TIRE BEAD CONTACTS WHEEL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD F-250 SUPERDUTY. WHILE INSPECTING THE VEHICLE, THE CONTACT FOUND THAT THE DRIVER SIDE FRONT TIRE'S METAL WAS SPLIT WHERE THE TIRE BEADS ATTACH TO THE WHEEL. THE SPLIT EXTENDED IN BOTH DIRECTIONS OF THE WHEEL. THE TIRE AND WHEEL WERE ALREADY BULGING. THE CONTACT PLACED THE SPARE TIRE ON THE VEHICLE. HE STILL HAS THE TIRE, WHEEL, AND PICTURES. HE PURCHASED ANOTHER PREMIUM ALUMINUM WHEEL. THE CONTACT NOTIFIED FORD AND SENT THEM PICTURES, BUT HAS NOT RECEIVED A RESPONSE IN SIX WEEKS. THE CURRENT MILEAGE WAS 55,000 AND FAILURE MILEAGE WAS 50,000.

ORIGINAL TIRE & WHEEL.

NEVER DAMAGED BY POT HOLE OR ACCIDENT. TIRE AND WHEEL INSPECTED BY SERVICE MGR. AT CONWAY-HEATON FORD. BARDSTOWN, Ky. 40004

800-348-3929

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Untitled 1 - Survival
12/13/07 09:30

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



LOUISVILLE KY 402

21 DEC 2007 PM 5 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**HAPPY
HOLIDAYS**

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY, TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20590+0000



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

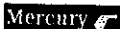


CONWAY-HEATON

AUTOMOTIVE CENTER



810 N. 3rd STREET · BARDSTOWN, KY 40004
(502) 348-3929 · (800) 348-3929



www.conway-heaton.com



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DATE ENTERED 05 OCT 07	YOUR ORDER NO.	DATE SHIPPED 05 OCT 07	INVOICE DATE 05 OCT 07	INVOICE NUMBER 64907
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ACCOUNT NO. P99

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SHIP VIA	SLSM. 6750	B/L NO.	TERMS CASH	F.O.B.			
TAX ID #	PHONE #						
ORD	SHIP	B.O	PART NUMBER	DESCRIPTION	LIST	NET	EXTENSION
1	1	0	4C3Z*1007*RA	WHEEL ASY	0.00	325.00	325.00
							NO RETURN ON ELECTRICAL OR SPECIAL ORDER PARTS.
							NO RETURN AFTER 30 DAYS.
							NO RETURNS WITHOUT THIS INVOICE.
							25% RESTOCKING CHARGE.
							PARTS MUST BE RETURNED IN ORIGINAL UNDAMAGED CONTAINER FOR CREDIT.
						PARTS	325.00
						SUBLET	
						FREIGHT	0.00
						SALES TAX	19.50
						TOTAL	\$344.50

