



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

10-DEC-2007  
AM 7:30

Reference No.  
10211363

**OWNER INFORMATION (Type or Print)**

Name

Address

City CLEBURNE

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorizing signature, NHTSA will assume that you do not authorize NHTSA to provide a copy of this report to the vehicle manufacturer.

Signature of Owner

Date 11/3/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNET16S826

Make CHEVROLET

Model TRAILBLAZER

Model Year 2002

Date Purchased 13-JUN-02

Dealer's Name and Telephone Number

Lynn Smith Chevrolet

Engine: No: Cylinders 6

Fuel Type: Gas

Original Owner

Dealer's City

Burleson

State TX

Zip Code

Transmission Type AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain 4 WHEEL DRIVE

Vehicle Component Code

103000 POWER TRAIN:AUTOMATIC TRANSMISSION

Multiple Failure: 3

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 11-NOV-2003

Failure Mileage 45000

Failure Speed 50

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2002 CHEVROLET TRAILBLAZER. WHILE DRIVING APPROXIMATELY 50 MPH, THE CONTACT HEARD A LOUD SCREECHING NOISE UNDERNEATH THE VEHICLE. THE CHECK ENGINE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE DEALER REBUILT THE TRANSMISSION AND THE SUN SHIELD. ONE YEAR LATER, THE FAILURE RECURRED AND THE DEALER MADE THE SAME REPAIR. THE FAILURE RECURRED FOR THE THIRD TIME A YEAR LATER AND THE DEALER STATED THAT IT WAS AN INTERNAL TRANSMISSION FAILURE. ~~THEY REPLACED THE TRANSMISSION AND THE FOUR WHEEL DRIVE MECHANISM.~~ THE CONTACT FILED A FORMAL COMPLAINT WITH THE MANUFACTURER. THE FAILURE MILEAGE WAS 45,000 AND CURRENT MILEAGE WAS 167,000.

for the first failure, 77,000 miles for the second failure and 167,000 for the third failure. Dealer rebuilt transmission + sun shield 1st + 2nd

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

time but refused third time. I had to pay \$100<sup>00</sup> deductible the first time but refused the second & Gm said o.k. Between the first & second break down, Gm replaced the 4-wheel drive switch because it kept blinking like it was going into 4-wheel drive.



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

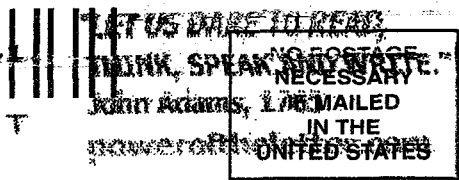
**National Highway Traffic Safety Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

FORT WORTH TX 76

05 FEB 2008 PM 1 T



POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



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