



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

07-DEC-2007

-8 AM 7:19

Reference No.

10211177

OWNER INFORMATION (Type or Print)

Name

Address

City

ROCHESTER

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/28/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KL5JD56Z95K

Make

SUZUKI

Model

FORENZA

Model Year

2005

Date Purchased

12-MAY-07

Dealer's Name and Telephone Number

IRONDEQUOIT SUZUKI

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

ROCHESTER

State

NY

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☐ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

116200 ELECTRICAL SYSTEM:IGNITION:MODULE

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

29-AUG-2007

Failure Mileage

15000

Failure Speed

0

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 SUZUKI FORENZA. TWO WEEKS AFTER THE VEHICLE WAS PURCHASED, THE SERVICE ENGINE LIGHT ILLUMINATED FREQUENTLY. THE VEHICLE WAS RETURNED TO THE DEALER FOR REPAIR. THE DEALER COULD NOT FIND ANY FAILURES THE FIRST TIME. TWO WEEKS LATER, THE LIGHT ILLUMINATED AGAIN AND THE VEHICLE JERKED DURING ACCELERATION. THE VEHICLE WAS RETURNED TO THE DEALER SO THE COMPUTER COMPONENT COULD BE UPDATED. ONE WEEK LATER, THE VEHICLE CAUGHT FIRE AND WAS DESTROYED. A FIRE REPORT WAS FILED. THE CONTACT RECEIVED A RECALL NOTICE REGARDING THE FAILURE AFTER THE FIRE OCCURRED. THE POWERTRAIN AND RECALL NUMBER WERE UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 15,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Fire Investigation Report was sent
to insurance company.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

ROCHESTER NY 144

02 JAN 2008 PM 2 T

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

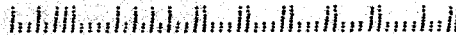
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20590+0000



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration