



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☒

07-DEC-2007

2008 APR 11 AM 7:20

Reference No.

10211123

OWNER INFORMATION (Type or Print)

Name

Address

City

HUNTSVILLE

State

AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

☒ YES

☐ NO

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SAJEA51C12

Make

JAGUAR

Model

X-TYPE

Model Year

2002

Date Purchased

01-SEP-05

Dealer's Name and Telephone Number
CENTURY AUTOMOTIVE GROUP

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City
HUNTSVILLE

State

AL

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

ALL WHEEL DRIVE

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-NOV-2007

Failure Mileage
79085

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 JAGUAR X-TYPE. THE CONTACT TOOK THE VEHICLE TO THE DEALER BECAUSE IT WOULD JERK. SHE SUSPECTED THE CAUSE OF THE FAILURE WAS THE TRANSMISSION. THE DEALER REPLACED THE TRANSMISSION. WHILE ATTEMPTING TO PARK THE VEHICLE A DAY LATER, IT SPUN OUT OF CONTROL AND THE FRONT DRIVER SIDE TIRE BLEW OUT. SHE NOTIFIED THE DEALER. THE VEHICLE JERKED VIOLENTLY AND ALMOST CRASHED INTO AN ONCOMING VEHICLE. ROADSIDE ASSISTANCE WAS CALLED TO TAKE THE VEHICLE BACK TO THE DEALER. THE CONTACT INFORMED THE DEALER THAT THEY DID NOT CORRECT THE FAILURE. THE VEHICLE IS CURRENTLY AT THE SHOP AND IS STILL UNDER WARRANTY. SHE STATED THAT THE MECHANIC REPLACED HER ORIGINAL OWNER'S MANUAL WITH ONE FOR A 2003 JAGUAR X-TYPE. FORD MOTOR COMPANY AND JAGUAR MOTOR COMPANY HAVE NOT BEEN NOTIFIED. THE SPEED WAS UNKNOWN. THE FAILURE MILEAGE WAS 79,085 AND CURRENT MILEAGE WAS 87,800.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

It is the Lord will to Replace My JAG
(4 to 1) Thank you for I know you
will to doing the will of GOD.

Praise
the
LORD!

Thank you!
Blessed Be to GOD!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BIRMINGHAM AL 352

05 APR 2006 PM 4 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

2059030000



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

Nalachi Chapter
3 and 4

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov