

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2008 FEB 14 AM 8:58
07-DEC-2007Repository ☐Reference No.
10211113**OWNER INFORMATION (Type or Print)**

Name

Address

City

CAMBY

State

IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3FCLF53G4Make
FORDModel
F53Model Year
1997Date Purchased
01-JAN-01

Dealer's Name and Telephone Number

Engine:
No: Cylinders 8Fuel Type:
GasOriginal Owner
☐

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC
☒ Antilock Brakes
☒ Cruise Control
Powertrain
REAR WHEEL DRIVE

Vehicle Component Code

185000 VEHICLE SPEED CONTROL:CRUISE CONTROL

Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATIONIncident Date(s)
01-AUG-2007

Failure Mileage

Failure Speed
0**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ NoNumber of Persons Injured
0Number of Deaths
0Reported to Police
N**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 FORD F53 CHASSIS. IN AUGUST OF 2007, THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 07V336000 (VEHICLE SPEED CONTROL: CRUISE CONTROL). HE RECEIVED THE SECOND NOTICE IN OCTOBER. HE CALLED THE DEALERS IN THE AREA AND THE PARTS FOR THE RECALL REPAIR WERE STILL UNAVAILABLE, EVEN THOUGH THE NOTICE STATED THAT THE PARTS WOULD BE AVAILABLE IN NOVEMBER/DECEMBER. THE CONTACT HAS BEEN UNABLE TO OPERATE THE VEHICLE DUE TO THE SEVERITY AND INSTRUCTIONS OF THE DEFECT. HE HAS BEEN UNABLE TO REACH THE MANUFACTURER. THE FORD RECALL NUMBER IS 05528. THERE HAD BEEN NO FAILURE TO DATE. THE CURRENT MILEAGE WAS 38,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

First notice recall letter Dated Sept 4, 2007

Called dealer 1 week later and they told me they only had a few parts and they were gone in 2 days!!

Called 12/1/07 and they said parts would be available last of Dec. HA HA

Called NHTS 1-10-08 CONF # 10211113 waited 2 weeks called

again 1-25-08 received complete form 1-29-08

HAVE CALLER FORK MOTOR HOME ASST. 1-800-444-3311

3 times with no ans or satisfaction

ATTACH ADDITIONAL SHEETS IF NECESSARY

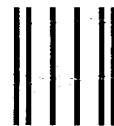
2-4-08 with NO PARTS

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

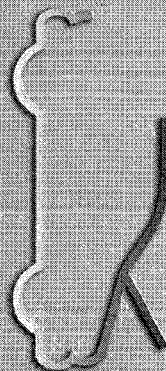
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

