

CL-10211053-2867

401

National Safety Administration
c/o National Traffic and
Motor Vehicle Dept.

JAN -8 2015

From:

[REDACTED]

K.C. mo.

[REDACTED]

[REDACTED]

Enclose information,

Subject

Recall letter (July) 2014

2005 Alero

ET

11215

SMD

Enclosure, My recall letter,
from H.M.

Information from KC Star
newspaper -

Many, asking you dist
to help recall ^{car} stolen out
soon (all are safe).

Sept 4 - 2014 -
Ch - 4 - Fox News 9:00 pm.

Subject - Arred -
Family - fear to help car

Sincerely,

A black rectangular redaction box covering the signature area.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jim Moloney

Jim Moloney
General Director - Customer & Relationship Services

GMI Recall #14093

FAX: 816-252-1212
TO: Cadille-Dakota
3107 S. Highland Rd.
Independence, Mo. 64055 (CM)
ATT: Legal Dept
816-252-9800

From: [Redacted]
CC: [Redacted]
Re: [Redacted]
Date: [Redacted]
Subject: [Redacted]

[Redacted]

NOT REPLYING TO THIS MESSAGE
Page 1 of 1

Reason for error
E. 1) Hang up or line fail
E. 2) No answer
E. 3) Exceeded max. E-mail size
E. 4) Busy
E. 5) No facsimile connection

Date/Time: Jul. 31. 2014 7:59AM

File No. Mode

Destination

2521212

P. 3

OK

Result

Pg(s)

Page Not Sent

* * * Communication Result Report (Jul. 31. 2014 8:01AM) * * *

Fax Header

Downtown Market

P. 1



Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL



14093 KL1TG62645B [REDACTED] 13 0012817

KANSAS CITY, MO [REDACTED]



July 2014

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists 2005 model year Chevrolet Aveo vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2005 model year Chevrolet Aveo, VIN KL1TG62645B [REDACTED]
- Your vehicle is involved in GM safety recall 14093.

Why is your vehicle being recalled?

Heat generated within the headlamp switch or daytime running lamp (DRL) module, which are both located on or near the left side of the steering column, could melt the headlamp switch or DRL module and cause a fire.

What will we do?

PARTS ARE NOT CURRENTLY AVAILABLE. We are working as quickly as possible to correct this condition. When a repair and parts are available, we will send you another letter asking you to take your vehicle to your Chevrolet dealer to have your vehicle serviced. This service will be performed for you at **no charge**.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

GM

STARWATCH CONSUMER

Unexpected acceleration

A U.S. safety agency is looking into a consumer's petition alleging that older Toyota Corollas can accelerate unexpectedly at low speeds and cause crashes. The inquiry by the National Highway Traffic Safety Administration covers about 1.69 million Corolla compact cars from the 2006 to 2010 model years. The agency will decide whether to open a formal investigation.

GM death toll rises

At least 23 people have died and 16 people have been seriously injured in crashes involving General Motors cars with defective ignition switches. Attorney Kenneth Feinberg, who was hired by GM to compensate victims, updated the totals in an Internet posting Monday. Feinberg says he has received 153 death claims since August. Of those, 23 have been deemed eligible for compensation payments,

up from 21 last week. Sixteen of the 714 injury claimants have also received compensation offers.

Harley recall

Harley-Davidson is recalling more than 105,000 motorcycles from the 2014 model year because their clutches may fail, causing stopped bikes to creep forward and potentially crash. The Milwaukee company also is recalling 1,384 motorcycles made earlier this year to test for possible fuel tank

ATM fees

The penalty for using an ATM that is not affiliated with your bank went up 5 percent over the past year. The average fee for using an out-of-network ATM climbed to a new high of \$4.35 per transaction, according to a survey released Monday by Bankrate.com. Overdraft fees also surged, rising on average over the past 12 months to \$32.74. That's the 16th consecutive record high, the firm said.

that problem, says in a statement Wednesday that the bags may not inflate in the proper position if the driver isn't wearing a seat belt. Chrysler says it doesn't know of any injuries from the problem. The recall covers cars from the 2014 and 2015 model years including 25,500 in the U.S.

RadioShack under pressure

RadioShack, a struggling electronics retailer, is in danger of running out of cash before it can complete a turnaround, Moody's Investors Service said. Without a capital infusion, RadioShack will probably face a cash crunch by the quarter starting in August 2015, Moody's said in a report. The company has no debt coming due until 2018, but operating losses will hurt liquidity and hobble its comeback, the credit rating firm said. A spokeswoman for RadioShack declined to comment on the report.

GM sued

A Texas lawyer has filed a lawsuit against General Motors on behalf of 658 people who were injured or killed in crashes allegedly caused by faulty ignition switches. The lawsuit filed in U.S. District Court in Manhattan names 29 people who were killed in crashes and 629 who were hurt. All the crashes occurred after GM emerged from bankruptcy protection in July 2009. That makes them exempt from GM's efforts to shield itself from claims from crashes that occurred before the bankruptcy, attorney Robert Hilliard said. GM spokesman Jim Cain wouldn't comment on the lawsuit but said the company wants to do the right thing for people harmed by ignition switch issues.

**| Bloomberg News and
The Associated Press**

SHIFTING FOCUS | Automaker wants to move past recalls

GM LOOKING TO NEW MODELS



General Motors CEO Mary Barra on Wednesday addressed the Global Business Conference for investors in Milford, Mich. She said GM now had enough parts available to fix all the faulty ignition switches in recalled models.

Overseas growth also expected. Automaker says it has parts to fix all its ignition recalls.

By TOM KRISHER
The Associated Press

General Motors CEO Mary Barra told investors Wednesday that GM plans a raft of new models and a big push to sell more cars in China to drive profits in coming years, as the biggest U.S. automaker tries to shift the spotlight from a mishandled recall of older small cars.

Barra needed to reassure investors that GM has a strong plan going forward. The stock has dropped about 18 percent this year. It

switches, but only about 1.2 million small cars have had the repairs so far.

GM has admitted knowing about the problem for a decade but has recalled the cars only this year. The switches can cause the engine to stall, deactivating the air bags.

Barra said GM still expects to pay out \$400 million to \$600 million to compensate ignition switch crash victims. The company has hired compensation expert Kenneth Feinberg to pay victims. He made his first offers last week.

The plan Barra outlined Wednesday emphasizes growth in China. GM plans to invest \$14 billion through

"I'm a little more impatient, and I think that's a good thing."

MARY BARRA

the luxury brand that has struggled in the U.S. GM expects China to become the world's largest luxury car market later this decade, and plans to introduce nine new Cadillacs there over the next five years.

New models also figure prominently in GM's strategy. The company said it expects 27 percent of its global sales to come from new or freshened models next

year by early next decade. Profit margin is the percentage of each dollar in revenue a company actually keeps. In North America, GM is now at 7 percent.

GM's new vehicles start with midsize pickup trucks now arriving at dealerships, followed by the Chevrolet Trax subcompact SUV early next year, President Dan Ammann said. Those two vehicles should boost annual sales by about 200,000, Ammann said.

In Europe, where GM is predicting a return to profitability by 2016, a new Opel Corsa small car will go on sale by year end. GM also plans a new Opel Astra compact next year.

SEPTEMBER SALES SHOW STRENGTH

Americans continued to buy more cars in September, with overall sales up 9.4 percent, to 1.6 million, while the annualized rate, adjusting for seasonal trends, was 16.4 million, according to Autodata Corp. That's a pullback from the torrid 17.53 million pace in August, but up strongly from the 15.43 million pace a year ago.

Most major automakers posted healthy gains, though Ford had a small decline and Volkswagen big drop. The companies with percentage change from a year ago:

GM 10%

GM reaches out to get recalls fixed

Now that it has parts, company uses visits, Facebook to get to unresponsive owners.

By TOM KRISHER
The Associated Press

Eight months after General Motors began recalling more than 2 million cars because of a deadly ignition switch defect, less than half the owners have gotten their vehicles fixed.

At first, the problem was a shortage of parts. But now the problem is people.

Despite the heavy publicity surrounding the scandal, many drivers evidently haven't heard of the recall or haven't grasped how serious the defect is because it hasn't given them any trouble.

As a result, GM has been forced to go beyond the usual ominous-sounding recall letters.

It has sent out Facebook messages and made phone calls to owners of the cars,

mainly Chevrolet Cobalts and Saturn Ions. CEO Mary Barra has even sent a personal letter urging people to get the switches replaced.

"In some cases we've gone to the owners' home and gotten the vehicle, gave them a loaner and are working to fix it," Barra said last week.

GM announced in February and March that it was recalling the cars after taking more than a decade to disclose the defect, now linked to at least two dozen deaths.

The switches can slip out of the run position, causing the engine to shut off. That can knock out power-assisted steering and disable the air bags.

Despite recall letters that bluntly warn that the defect can lead to fatal accidents — and despite five congressional hearings and thousands of news stories about the furor — only about 1.6 million of the 2.36 million affected vehicles still on the



MOLLY RILEY / THE ASSOCIATED PRESS

The 2005 Chevrolet Cobalt is among the models recalled for defective ignition switches.

road have been bought in for repairs.

One of the unrepaired cars belongs to [REDACTED], a media relations specialist in Austin, Texas, who received recall notices in April and June for her 2007 Cobalt. Busy with moving back to her hometown from college and starting a new job, she ignored them both.

"I didn't think it was very serious just from the wording on the recall notice," said

[REDACTED]. "I'm sure that it was important. I didn't get a sense of what the actual issue was; just neglected to do it."

[REDACTED] said her fiancé is mad at her for dallying. Now she has made an appointment to bring her car into the shop this week. She has also removed everything from her keychain as instructed by GM.

Because the recalled cars are no longer produced,

parts suppliers had every out of it cranking to switches.

Repairs in April when switches started dealers. Last that Delph enough to fix.

Barra said now is to fix who "have st dealership. let's get my c GM's extra

to reach people an agreement federal inv why the auto promptly switch problem.

It's not unusual car owners notices. The completion rate after a recall, percent, according safety regulations are as one.



ain

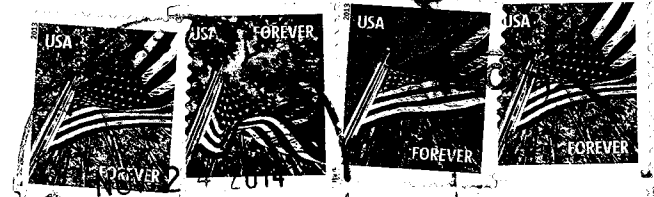
politan Pizza
in Papillon,
urb of Oma-
Kansas City-
n's first loca-
Omaha area
cation overall.

itch

ie rates fell for
traight week.
company
ad said the
average for
loan fell to 4.12
om 4.19 per-
week. The
or a 15-year
declined to
it from 3.36
he 30-year
vn from 4.53
r the start of

ie world

[Redacted]
K.C. Mo [Redacted]



National Safety Administration
% National Traffic - Motor Dept
Washington DC
~~20590~~ 20590

NOT WITH
REMOTE DELIVERY
SITE



Nov-2014
Recall Information
~~_____~~

✓AM

[REDACTED]

CC. mo.

[REDACTED]