



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 08-OCT-2007 5 AM

Repository Reference No. 10210926

OWNER INFORMATION (Type or Print)

Name, Address, City OAKLAND, State CA, Zip Code

Daytime Telephone Number, Evening Telephone Number

E-mail Address

Do you authorize NHTSA to use your vehicle information in the absence of an agreement with the vehicle manufacturer? YES NO
Signature of Owner Date 1/26/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4JGBB75E2
Make MERCEDES BENZ Model ML500 Model Year 2006

Date Purchased 20-AUG-05 Dealer's Name and Telephone Number Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City State Zip Code

Transmission Type AUTOMATIC Antilock Brakes Powertrain ALL WHEEL DRIVE Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC
Multiple Failure: 1, has happened 1 more time

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-OCT-2007 Failure Mileage 28400 Failure Speed 0 1/2/08

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Fire Number of Persons Injured Number of Deaths Reported to Police
[X] Yes [] No [] Yes [X] No 1 0 N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 MERCEDES BENZ ML500. THE CONTACT STATED THAT WHILE THE VEHICLE WAS PARKED, IT ROLLED DOWN THE HILL AND CRASHED INTO A GATE. THE DRIVER JUMP INTO THE VEHICLE TO DEPRESS THE BRAKE AND SUSTAINED SCRATCHES AND CUTS. THE ROAD CONDITIONS WERE DRY. THE MANUFACTURER INSPECTED THE VEHICLE AND STATED THAT THE VEHICLE WAS NORMAL. THE INSURANCE COMPANY HIRED AN INVESTIGATOR AND HE STATED THAT THERE WAS A MANUFACTURER DEFECT WITH THE BRAKING SYSTEM. THE FAILURE MILEAGE WAS 28400 AND CURRENT MILEAGE WAS 28,600.

FYI- Mercedes Benz of Oakland cleared the records on the system of repairs to remove this as an issue - There is now NO mention of this problem ->

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

associated w/ this vehicle by Mercedes records. I have contacted State Farm and reported this to the agent. The state farm hired engineer has his own records of the accident and investigation @ MB Repair in Oakland. even IF MB Oakland closed their records!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



OAKLAND CA 946

17 JAN 2008 PM 8 T

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

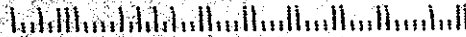
BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 400 7th Street, SW Washington, DC 20590



20290+0000



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

