



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 7007 DEC 31 11:02
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

Reference No.
10210861

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City CAPE CORAL

State FL

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/16/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHJF25F9XU

Make

HYUNDAI

Model

ELANTRA

Model Year

1999

Date Purchased
19-APR-06

Dealer's Name and Telephone Number

O'Brien Automotive Team (239) 277-1222

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

Dealer's City

Fort Myers

State

FL

Zip Code

33906

Transmission Type

Antilock Brakes

Powertrain

FRONT WHEEL DRIVE

AUTOMATIC

Cruise Control

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-JUN-2007

Failure Mileage

160000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 HYUNDAI ELANTRA GL. THE CONTACT STATED THAT THE CHECK ENGINE LIGHT ILLUMINATED AND THE VEHICLE WOULD SHIFT HARD WHEN GOING FROM FIRST TO SECOND GEAR. IN ADDITION, THE VEHICLE WOULD NOT SHIFT INTO REVERSE OR OVER DRIVE. THE DEALER STATED THAT THE TRANSMISSION CAUSED THE FAILURE. THERE IS A RECALL FOR THE POWER TRAIN AUTOMATIC TRANSMISSION (NHTSA CAMPAIGN ID # 99V178000) HOWEVER; THE DEALER STATED THAT HER VIN WAS NOT INCLUDED. AS OF DECEMBER 5, 2007, THE DEALER HAD NOT REPAIRED THE VEHICLE. THE FAILURE MILEAGE WAS 160,000 AND THE CURRENT MILEAGE WAS 170,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I took the vehicle into Autozone when the check engine light came on with codes pertaining to the transmission. I, then scheduled an appt. to take the car to the dealers to get the problem fixed. The dealer told me that our car was not part of the recall but, they were wrong and the codes that Autozone gave us for the check engine lights were the same as the recall codes. They all lied to us and refused to replace our transmission. I would like to send a certified

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written letter after this mailing with pertaining documents.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



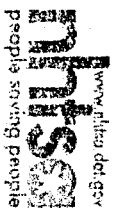
If so:
Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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