



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline 2008 MAR -5 AM 7:11

FOR AGENCY USE ONLY 100148

Date Received

04-DEC-2007

Repository

Reference No.

10210802

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City WESTMINSTER State MD Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature to the vehicle manufacturer. YES NO
Signature of Owner [REDACTED] Date 11/9/08

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1WF52E7 [REDACTED]

Make CHEVROLET

Model IMPALA

Model Year 2004

Date Purchased 01-AUG-04

Dealer's Name and Telephone Number LEN STOLER INC. 410-848-8866

Engine: No: Cylinders 6

Fuel Type: Gas

Original Owner

Dealer's City WESTMINSTER

State MD

Zip Code 21158

Transmission Type AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain FRONT WHEEL DRIVE

Vehicle Component Code 117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 07-NOV-2007

Failure Mileage 51000

Failure Speed 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No

Fire Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 CHEVROLET IMPALA. WHILE DRIVING 50 MPH, THE SPEEDOMETER DISPLAYED INACCURATE AND HIGH READINGS. THE DEALER REPLACED THE ENTIRE INSTRUMENT PANEL. THE FAILURE MILEAGE WAS 51,000 AND CURRENT MILEAGE WAS 54,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SPEEDOMETER WOULD JUMP/LOCK OVER 120 M.P.H. READING.

Owner is listed as [redacted]
of this car

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BALTIMORE MD 212

10 JAN 2009 PM 9 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

HOLIDAYS

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20590+0000



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
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National Highway Traffic Safety Administration



