



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-DEC-2007

2007 DEC 31 AM 11:23

Repository ☐

Reference No.
10210684

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BROOKLYN State NY Zip Code 11230

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/11/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JF1SG6964 [REDACTED]
Make SUBARU Model FORESTER XT Model Year 2007
Date Purchased 05 OCT-06 Dealer's Name and Telephone Number Bay Ridge Subaru 718-232-1980 718-234-7960
Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner ☒ Dealer's City Brooklyn State NY Zip Code 11214
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain 4 WHEEL DRIVE
Vehicle Component Code 190000 TIRES
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-FEB-2007 & 02-DEC-2007
Failure Mileage 5000 & 20,400
Failure Speed 20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make YOKOHAMA Tire Model (Name or Number) GEOLANDAR G-900 Tire Size (Example P215/65R15) P215/70R18 P215 55R17 93H
DOT No. (Example: DOTM19ABC036) EDLM # NWN 2206 ☒ Original Equipment ☐ Prior Repair Failure Location: On street that owner resides.
Tire Component Code 190000 TIRES Tire Failure Type Vehicle won't stop in light snow.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 SUBARU FORESTER. THE VEHICLE HAS YOKOHAMA GEOLANDAR, SIZE P215/70R18 TIRES. WHEN ACCELERATING SLIGHTLY FROM A STOP, THE REAR OF THE VEHICLE WOULD MOVE FROM LEFT TO RIGHT. WHILE DRIVING 20 MPH, THE CONTACT APPLIED THE BRAKES. THE ABS ACTIVATED, BUT THE VEHICLE DID NOT STOP FOR 100 FEET. THERE WERE NO WARNING INDICATORS. THE FAILURE OCCURRED IN SNOWY CONDITIONS. THE VEHICLE WAS NOT INSPECTED BY A DEALER; HOWEVER, THE CONTACT BELIEVES THE FAILURE IS WITH THE TIRES. THE DOT NUMBER WAS UNKNOWN. THE FAILURE MILEAGE WAS 5,000 AND CURRENT MILEAGE WAS 20,400.

Tires were replaced at owner's expense on 12-09-07.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*Additional incident occurred on 12-02-07,
at 20,400 miles, when my vehicle failed to
stop at 20mph, as described in narrative.*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of
Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BROOKLYN NY 112

11 DEC 2007 PM 3 T

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

HAPPY
HOLIDAYS

20590-1335



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

nhitsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).