



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 DEC 12 AM 7:26

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]
Redbud, IL [REDACTED]

NVS-216 et
Ref. No. 10210588

Dear [REDACTED]:

Thank you for your correspondence dated August 21, 2007, concerning your model year (MY) 2006 Dodge 3500. The Illinois Office of the Attorney has referred your correspondence to the National Highway Traffic Safety Administration's (NHTSA). The Office of Defects Investigation received on November 29, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to power train and engine problems, specifically the turbo charger, in MY 2006 Dodge 3500 vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

With regard to the paint problem you mentioned, the Federal Trade Commission (FTC) has jurisdiction over non-safety defects, paint, fraud or deception, warranty and dealership problems, remuneration matters, and fair trade practices. There are three ways you can contact the FTC: by toll free telephone at 1-877-FTC-HELP (1-877-382-4357); by mail at Federal Trade Commission, CRC-240, Washington, DC 20580; and by using the Internet complaint form at <http://www.ftc.gov/ftc/complaint.htm>.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, reading "Ronald B. Fields". The signature is written in a cursive style with a large, looped "R" and a stylized "F".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement