

CL-10210565-1329

Woodside, NY [REDACTED]

2007 NOV 28 AM 10:06

November 14, 2007

NHTSA Headquarters  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

RE: Lincoln Town Car 1993  
VIN NO. 1LNLM82WXPY [REDACTED]

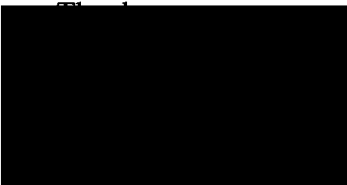
To Whom It May Concern:

I need your assistance or guidance as to what I should do. In August 2007 I received a recall notice from Ford motor company telling me that the Speed Control Deactivation Switch has a problem and may cause a fire in the engine.

Upon receipt of this recall letter in August I contacted Ford and told them that my car while sitting in a garage started a fire and also caused fire damage to my husbands car and our garage. My insurance company determined that the cause of the fire was from my cars cruise control deactivation switch.

My car which is my livelihood, was a total loss on December 23, 2002. the day after the fire I called Ford motor company and asked whether there was a problem or recall on my car and was told no, that there was nothing. During this phone conversation they took all my personal information for future recalls, if any.

Is there anything I can do to recoup my past loss.



PS. I do have the recall letter dated August 2007. All the fire and insurance reports as well as a letter from Ford saying there's nothing they can do at this point.

MIC  
11/28/07  
KB