

Atty:
Ken Nugent
(404) 875-0900

CL-10210564-9850

(6 pages
total)

2007 NOV 28 AM 9:53

To: Whom This May Concern
(Automotive Dispute) - DOT Auto
(Fax# 202-366-7882) Safety Hotline

From: [REDACTED] (hm# [REDACTED])

Date Faxed: 11/24/07 (Sat)

Re: 02 Kia Sportage (Recall?)

Please see attached documents
ref conversation w/ KIA. I have
pictures of my car if needed. I
feel the airbag should have
deployed & it did not. KIA did not go
out & inspect my veh as requested.
They went by pictures only. I have
since hired Ken Nugent as my atty.
Any comments, pls direct to him for relay
to me. Thx.

copy -
mailed 10/16/07

TO: KIA Motors America (P.O. Box 52410, Irvine, CA 92619-2410)

FROM: [REDACTED] Grantville, GA [REDACTED]

DATE: Monday, October 15, 2007

RE: Phone Conversation on 10/12/2007 at approx 1100 hours...refer to case [REDACTED]..MVA (Motor Vehicle Accident) involving my 02 Kia Sportage-no airbag deployment

Here is the accident report and pictures of my 02 Kia Sportage (after my accident) that you requested per our phone conversation. My Sportage was totalled by Allstate, Adjustor Aaron Horton, 770-652-7973. You will need to contact him reference locating my Sportage to have this investigated or looked at.

I also have pictures of my injuries sustained to the chest (breast) area. I prefer not to show these unless absolutely necessary. I was wearing my seat belt and still struck the steering wheel. I do not think the seat belt locked at the time of collision but I'm not 100% positive on that statement. My injury pictures and the Breast Surgeon said the pictures and Ultrasound are obvious injuries from striking the steering wheel. I will be under MD care for at least 6 months to one year ref this MVA.

I would like my vehicle to be checked ref this malfunction or consider a recall ref the airbag on the 02 Kia Sportage. I have considered litigation reference this matter but I've placed it on the back burner at this time. I would like to settle this among ourselves (a simple investigation...check the airbag sensors on my Sportage, etc).

Any questions, feel free to call me at home: [REDACTED] Thanks for your assistance. Your rapid response would be greatly appreciated. Have a great day.

Where is veh now?

Jeff
Stroup

1-800-225-5542;
x41623

10/16/07
clurdy

Veristar
1930 Rex Road
Lake City, GA

(404) 366-2298

Request #10709149

Attachments can contain viruses that may harm your computer. Attachments may not display correctly.

From: [REDACTED] **Sent:** Tue 16-Oct-07 13:20
To: jstroup@kiausa.com
Cc:
Subject: FW: Contributing Factors
Attachments:  Contributing Factors.pdf(1007KB)

I mailed a letter, the accident report and the pictures on cd that you requested this morning. Refer to case [REDACTED]. I forgot to send the "cheat sheet" that will help you understand the state-wide accident report. It does indicate on the accident report "no airbag deployment" on the 02 Kia Sportage for driver [REDACTED]. I spoke to the car adjustor this morning, Aaron Horton, [REDACTED]. If more pictures are needed or someone w/Kia is in the area and can go look at my veh, it is located at Veristar in Lake City, Georgia, 1930 Rex Road, 404-366-2298. Per Mr. Horton, they will probably not touch or sell parts to my veh for a few months. There are approximately 7000 vehs on this lot. Mr. Horton said to refer to request #10709149 in ref to finding the veh on the property. If you want me to fax you the accident report quicker, call me before 4 pm today. Thx.

[REDACTED]

From: [REDACTED]
Sent: Tue 16-Oct-07 11:01
To: [REDACTED]
Subject: FW: Contributing Factors

[REDACTED]

From: [REDACTED]
Sent: Tue 16-Oct-07 10:41
To: [REDACTED]
Subject: Contributing Factors

Here is the sheet you need. Hope it helps.

[REDACTED]

<https://email.fayettecountyga.gov/exchange/cpurdy/Sent%20Items/FW:%20Contributing...> 10/16/2007



Fayetteville, GA. [REDACTED]

Compose

Email ID: purdy63@bellsouth.net

Separate multiple addresses with a comma.

To: jstroup@kiausa.com

Cc:

Bcc:

Subject: case [REDACTED]

Priority: Normal

Attach Files:

Browse...

Attach more files below

Signature: ☐ Copy to Sent Mail folder☐ Copy to INBOX☐ Request Return Receipt

Message:

Please provide update re: this problem I reported to KIA.

[REDACTED]
Grantville, GA
[REDACTED]

Additional Attachments:

Browse...

Browse...

Browse...

Browse...

Reply to:

Sent
11-1-071-800-225-5542;
X4623

11/1/2007 8:43 AM



KIA MOTORS
The Power to Surprise™

KIA MOTORS AMERICA, INC.
Corporate Headquarters
111 Peters Canyon Road
Irvine, CA 92606-1790
TEL: (949) 468-4800
FAX: (949) 468-4905

October 31, 2007

[REDACTED]
Grantville, GA [REDACTED]

RE: 2002 KIA Soortade KNDJB723125 [REDACTED] Case [REDACTED]

Dear Ms. [REDACTED]:

We at Kia Motors America, Inc. regret the circumstances that prompted you to contact us. After an accident occurs, it is perfectly normal for people to try to understand what happened and to ask questions about how airbags are designed to function. In this case, we understand that you are concerned that your airbags did not deploy.

As you probably know from reading the vehicle owners manual, airbags are not intended to deploy in all accident situations. In fact, since airbags themselves cause some injuries because of the speed and force with which they must deploy, Kia engineers designed your airbags to only deploy in severe accidents where the risk of serious injury or death is substantial.

Your primary safety restraints are your seatbelts. They have been proven to be the best protection in all types of collisions, including frontal crashes, side and rear impacts and rollovers. While airbags can contribute to the protection of the vehicle occupants, they are only effective in the most serious collisions. After reviewing the pictures you have submitted, we have determined that the airbags should not have deployed because:

- Impact was of insufficient force to deploy airbags sensors

We trust that, by now, your insurance company has inspected the vehicle. Rest assured that if their investigation reveals that your vehicle did not operate as designed, they would contact Kia Motors America at their earliest convenience.

Thank you for taking the time to bring your concerns to our attention. If new information does become available, please mail it to the above address and reference your case number.

Sincerely,

Jeff Stroup
Kia Motors America, Inc.
National Consumer Affairs