



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 DEC 12 AM 8:19

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]

Palm Desert, CA [REDACTED]

NVS-216 aae
Ref. # 10210527

Dear [REDACTED]:

Thank you for your correspondence dated November 15, 2007, concerning your model year (MY) 2004 Volkswagen Touareg vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on November 26, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

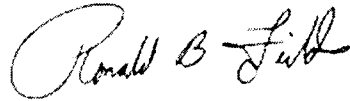
We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to the tire monitoring system failing in MY 2004 Volkswagen Touareg vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.



Regarding your reimbursement request in the amount of \$405.00 for the replacement costs you incurred on 4 tire pressure sensors. Reimbursement requests do not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the California Office of the Attorney General regarding your request. We also recommend you continue to work with the manufacturer.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is written in a cursive style with a large, looping initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement