



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

2007 NOV 29 AM 7:31

1200 New Jersey Avenue SE
Washington, DC 20590



Clinton, IA [REDACTED]

NVS-216 aac
Ref. # 10210498

Dear [REDACTED]:

Thank you for your correspondence concerning your Model Year (MY) 1991 Plymouth Voyager vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on November 20, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns; however we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

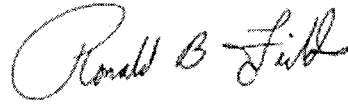
We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to the clutch slipping and shifter lever problems you described in MY 1991 Plymouth Voyager vehicles. At this time, there is insufficient evidence to warrant opening a



safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Sincerely,

A handwritten signature in cursive script, reading "Ronald B. Fields". The signature is written in dark ink and is positioned above the printed name and title.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement