

CL-10210496-8318

2007 NOV 20 AM 9:11

November 7, 2007

Ashford, CT

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

RE: Reference No. 10201318: 2004 Chevy Express Van Vin # 1GAHG35U541

To Whom It May Concern:

We are pleased to report that Cargill Chevrolet has remedied this situation and replaced the fractured steering idler arm bracket with the support of Chevrolet's Technical Assistance Center on Tuesday November 6, 2007.

We are completely satisfied with the professionalism, courtesy and promptness with which Cargill Chevrolet has responded to our concerns and also the safety of the van.

Thank you so much for your kind assistance in this matter.

Sincerely,

Enc: CT Attorney General doc.

Cc: CT Office of the Attorney General, Cargill Chevrolet

11/20/07
KB

November 7, 2007

Ashford, CT

M. G. Alonzo
Assistant Attorney General
Office of The Attorney General
Public Inquiry
55 Elm Street
Hartford, CT 06106

RE: Public Inquiry #236935

Dear M. G. Alonzo,

We are pleased to report that the fracture in our steering idler arm bracket has been fixed and the potential safety hazard has been remedied.

Cargill Chevrolet fixed this on Tuesday, November 6, 2007 with the support of a field engineer from Chevrolet's Technical Assistance Center. We are completely satisfied with the safety of our van. Cargill Chevrolet has responded to our concerns with professionalism, courtesy and promptness. They have done an outstanding job.

Thank you very much for your kind assistance in this matter.

Sincerely,

Enc: NHTSA doc.
Cc: Cargill Chevrolet, NHTSA