



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**DOT Auto Safety Hotline**

**Vehicle Owner's Questionnaire**

To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2007 DEC 18 PM 11:13  
30-NOV-2007

Repository

Reference No.  
10210398

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City FORT SMITH State AR Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of a signature or address to the vehicle manufacturer.  YES  NO  
Signature of Owner [REDACTED] Date 12/17/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1FTEF15N9T [REDACTED] Make FORD Model F150 Model Year 1996  
Date Purchased 01-JUN-96 Dealer's Name and Telephone Number Randall Ford  
Original Owner  Dealer's City Ft. Smith State AR Zip Code 72903  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE  
Vehicle Component Code 012000 STEERING: COLUMN  
Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 20-NOV-2007 Failure Mileage 179000 Failure Speed 2

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Michelin X1 Tire Model (Name or Number) P215-70R15 Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1996 FORD F150. WHILE DRIVING 2 MPH, THE STEERING WHEEL LOCKED AND WOULD NOT TURN. THE CONTACT HAD TO USE EXCESSIVE FORCE IN ORDER FOR THE STEERING WHEEL TO TURN. THE DEALER STATED THAT THE STEERING COLUMN FAILED AND THEY REBUILT THE STEERING COLUMN. APPROXIMATELY THREE YEARS LATER, THE FAILURE RECURRED. AS OF NOVEMBER 30, 2007, THE DEALER HAD NOT INSPECTED THE VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 179,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Have Replaced The steering column with a used column, The people that I bought the used column from said that this was a particularly hard part to find & that most likely means that there are many others with problems.

I have & will hold the failed column for your inspection if you need it for an investigation



ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

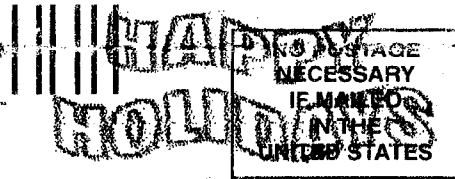
National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

AR 729

PM 1 T



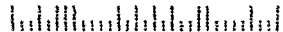
MAIL

WASHINGTON, D.C.

POST/

HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 400 7th Street, SW Washington, DC 20590



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

