



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

AM 7:50
28-NOV-2007

Reference No.
10210214

OWNER INFORMATION (Type or Print)

Name

Address

City

LEWISBURG

State

TN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature or address to the vehicle manufacturer.
Signature of Owner _____ Date 12/11/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTPX18L2YM

Make

FORD

Model

F-150

Model Year

2000

Date Purchased
01-JAN-07

Dealer's Name and Telephone Number

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
13-OCT-2007

Failure Mileage
80000

Failure Speed
30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 FORD F-150. WHILE DRIVING 30 MPH, THE CONTACT SMELLED SMOKE AND THEN NOTICED SMOKE RISING FROM THE AIR CONDITIONER VENT. HE ALSO NOTICED FLAMES COMING FROM THE ENGINE COMPARTMENT. THE DEALER INSPECTED AND REPAIRED THE VEHICLE, BUT DID NOT STATE THE CAUSE OF THE FAILURE. THERE IS A RECALL FOR THE VEHICLE SPEED CONTROL (NHTSA-CAMPAIGN ID NUMBER 05V388000). THE CURRENT AND FAILURE MILEAGES WERE 80,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[Print Page Click Here](#)

OASIS RESULT:

1FTPX18L2YN

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10/15/2007
09:43:23
PCXWS447

1-800-392-3673

CUSTOMER ASSISTANCE

VEHICLE INFORMATION

VEHICLE DESCRIPTION
2000 F-SERIES LDTRANSMISSION
4R100 (E4OD) 4SP O/DBODY STYLE
F-150 SUPER CAB STYLE SIDE 4X4AXLE CODE
28ENGINE
5.4L SOHC EFI
ENGINE CALIBRATION
0F514G0A

NO WARNING MESSAGES FOUND FOR THIS VIN

ARN MESSAGES

GENERAL WARRANTY INFORMATION

WARRANTY START DATE
05/17/2000BUILD DATE
01/21/2000

SALE MILEAGE

OUTSTANDING FIELD SERVICE ACTIONS

05S28

PERFORM PRIOR TO VEHICLE DELIVERY: SPEED CONTROL SYSTEM MODIFICATION

EXTENDED COVERAGES

NO ESP INFORMATION AVAILABLE

WARRANTY REPAIR HISTORY

NO RECENT REPAIR HISTORY ON VEHICLE

[Click Here for Full Warranty History](#)

On-line 1878

END OF OASIS REPORT FOR 1FTPX18L2YNB12022

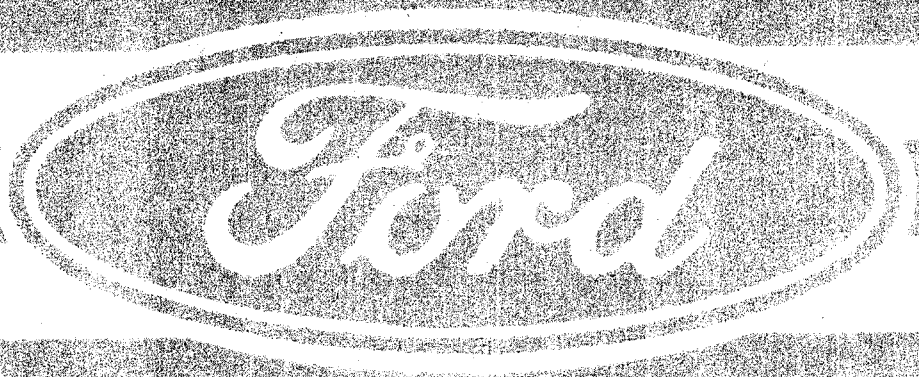
11-6-07
Case #
800-392-3673

APPT. YES ☐	VEHICLE ID NO. 1F1P X18L2Y	YEAR/MAKE/MODEL 00/FORD TRUCK/F150/4X4 SUPERCAB SS	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO.
TIME		CUSTOMER NO. 11111	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE 10/23/07
☐ CASH		COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	ADVISOR 52
☐ CHARGE						TAG NO.
OK BY						MILEAGE 86882
☐ CREDIT CARD	LEWISBURG, TN					TRANS. A
OK BY	RESIDENCE PHONE	BUSINESS PHONE				AIR COND. Y
CALL WHEN READY	TIME RECEIVED 02:12am	DATE/TIME PROMISED 10/23/07 06:30pm	PRIORITY			TURBO
☐ YES	CUSTOMER LABOR CHARGES ARE BASED ON A RATE OF 70.00					PS.
☐ NO	STATE REG# 2					
	PER FLAT RATE HOUR					



**1304 N. Ellington Pkwy.
LEWISBURG, TN 37091**

Local: (931) 359-3533 Nashville: (615) 254-8942
Toll Free: 1-800-273-8719

JOB	LABOR INSTRUCTIONS
1	C-51F0Z 42 BODY ELECTRICAL REPAIR FIRE DAMAGE
	

☐ CUSTOMER	☐ INTERNAL	☐ WARR	☐ SERV CONT
DED: CHECK ONE ☐ -0- ☐ \$25 ☐ \$50 ☐ \$100			
NOTICED BODY DAMAGE FRONT ☐ REAR ☐ L. 1/4 ☐ R. 1/4 ☐			
L. FRONT ☐ R. FRONT ☐ L. SIDE ☐ R. SIDE ☐ NONE ☐			
CUST. NOTIFICATION DATE		CUST. PICK-UP DATE	
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE			
I hereby authorize (a) the below repair work to be performed along with necessary materials (b) an additional charge of five percent (5) for labor only. Such additional charge shall be made at the sole discretion of STAN McNABB FORD-MERCURY, LLC, depending on the type repair to be performed but in no event shall exceed ten dollars (\$10.00). I agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control, including damage for lack of antifreeze, or any delays caused by the unavailability of parts or delays in parts shipments by the supplier, factory or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs thereto. In the event it is necessary to place any portion of the above repair order for collection with STAN McNABB FORD-MERCURY, LLC attorneys or agent, I agree to pay all costs of collection. Labor rate is based upon a per flat rate hour unless otherwise stated. DISCLAIMER OF WARRANTY: All warranties on these parts are the manufacturer's. The Seller, STAN McNABB FORD-MERCURY, LLC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and STAN McNABB FORD-MERCURY, LLC, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts. This disclaimer by the seller, STAN McNABB FORD-MERCURY, LLC, in no way effects the terms of the manufacturer's warranty. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit or income or any other incidental damages.			
X CUSTOMER'S SIGNATURE			
☐ I WANT TO INSPECT MY USED PARTS	☐ I WANT MY USED PARTS RETURNED TO ME.	☐ I DO NOT WANT TO INSPECT OR TO HAVE MY USED PARTS RETURNED.	
Customer Initials	Customer Initials	Customer Initials	
WAITING ☐		CUSTOMER HAS RENTAL CAR ☐	
ORIGINAL ESTIMATE (PARTS & LABOR) \$	ADD'L REPAIRS CK'D BY		
AUTHORIZED ADD'L REPAIRS \$	X		
TOTAL \$	DATE	TIME	
ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE, UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH AN ACCIDENT, NEGLIGENCE, OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.			
(SIGNED)	DEALER, GENERAL MANAGER OR AUTHORIZED PERSON		(DATE)

THANK YOU!



1304 N. Ellington Pkwy.
LEWISBURG, TN 37091
 Local: (931) 359-3533 Nashville: (615) 254-8942
 Toll Free: 1-800-273-8719

CUSTOMER NO. 12455	ADVISOR BILL PERRY	TAG NO.	INVOICE DATE 10/24/07	INVOICE NO. OCS115535
	LABOR RATE 70.00	LICENSE NO.	COLOR /	STOCK NO.
	YEAR / MAKE / MODEL 00/FORD TRUCK/F150/4X4 SUPERCAB SS	MILEAGE 86882	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1FTPX18L2YN		SELLING DEALER NO.	PRODUCTION DATE
LEWISBURG, TN	F.T.E. NO.	P.O. NO.	R.O. DATE 10/23/07	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

TOTALS

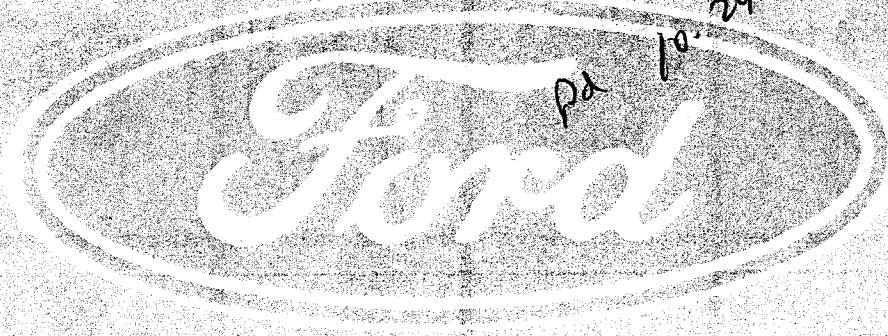
 * ☐ CASH ☐ CHECK CK NO. ☐ ☐ VISA ☐ M/C *
 * ☐ DISC ☐ A/E ☐ CHARGE CUST # ☐ *****

DEAR VALUED CUSTOMER:
 IN A COUPLE OF WEEKS, YOU MAY RECEIVE A LETTER FROM FORD MTR CO. REGARDING THIS SERVICE VISIT. WE APPRECIATE YOUR BUSINESS AND IT IS OUR GOAL FOR YOU TO BE COMPLETELY SATISFIED. IF THERE IS ANY REASON YOU DO NOT FEEL YOU CAN RATE OUR DEALERSHIP, THE SERVICE DEPT. AND YOUR SERVICE ADVISOR WITH "EXCELLENT", "COMPLETELY SATISFIED", AND "YES" ON ALL OF THE QUESTIONS ON YOUR LETTER FROM FORD, PLEASE CONTACT YOUR SERVICE ADVISOR OR SERVICE MANAGER BEFORE COMPLETING YOUR QUESTIONNAIRE SO WE MAY BE ABLE TO EARN YOUR BEST GRADE.
 SINCERELY, BILL PERRY, SERVICE MANAGER

TOTAL LABOR... 1400.00
 TOTAL PARTS... 1947.56
 TOTAL SUBLET... 50.00
 TOTAL G.O.G. 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX... 314.28
 TOTAL INVOICE \$ 3711.84

CUSTOMER SIGNATURE

CK# deductible
6880
10-24-07
Pa





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LEWISBURG, TN 37091
Local: (931) 359-3533 Nashville: (615) 254-8942
Toll Free: 1-800-273-8719

CUSTOMER NO. 12455		ADVISOR BILL PERRY 52		TAG NO.	INVOICE DATE 10/24/07	INVOICE NO. 00000000
[REDACTED]		LABOR RATE 70.00	LICENSE NO.	MILEAGE 86882	COLOR 1	STOCK NO.
[REDACTED]		YEAR / MAKE / MODEL 00/FORD TRUCK/F150/4X4 SUPERCAB SS			DELIVERY DATE	DELIVERY MILES
[REDACTED]		VEHICLE I.D. NO. 1FTPX18L2YN [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
LEWISBURG, TN 37091		F.T.E. NO.			P.O. NO.	R.O. DATE 10/23/07
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS				

JOB# 1 CHARGES

LABOR
J# 1 51FOZ BODY ELECTRICAL HOURS: 20.00 TECH(S): 42 1400.00
REPAIR FIRE DAMAGE
INSTALL HARNESS AND BRAKE COMPONENTS PER ESTIMATE

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
	1		5L3Z-2005-BA	BOOSTER ASY		93.22
	1		YL1Z-2140-AC	CYLINDER ASY		118.68
	1		8L3Z-16103-B	GUARD - FRONT		60.98
	1		XL3Z-9C735-BA	SERVO ASY - SP		155.65
	1		F75Z-16103-AA	SHIELD		9.77
	1		YL3Z-12A581-CG	WIRE ASY		599.97
	1		5L3Z-14A254-AA	BRACKET		14.23
	1		YL3Z-2C219-B	KIT - REPAIR		425.82
	1		YL3Z-2C219-B	CORE RETURN		150.00
	1		XL3Z-2C204-CB	SENSOR ASY		130.78
	2		PM-1-C	FLUID - BRAKE		8.40
	1		YL3Z-14405-GA	WIRING ASY - R		139.23
	1		6L3Z-2C286-A	MODULE		465.83
	1		6L3Z-2C286-A	CORE RETURN		125.00
TOTAL - PARTS						1947.56

SUBLET PO# 115535 VEND INV# 115535 INV DATE 10/23/07 TOWING 50.00
TOTAL - SUBLET 50.00

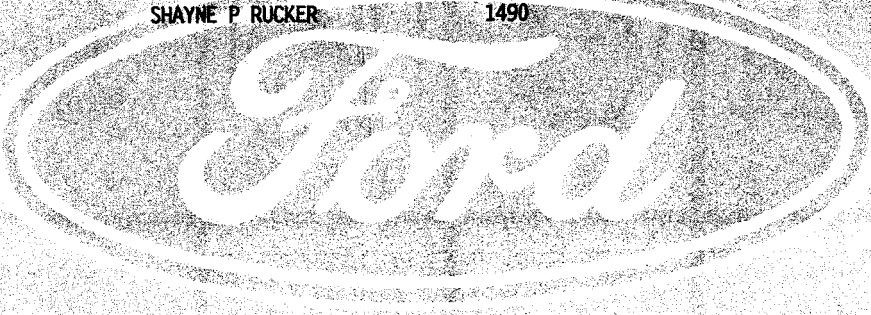
JOB# 1 TOTALS

LABOR 1400.00
PARTS 1947.56
SUBLET 50.00

JOB# 1 JOURNAL PREFIX FOCs JOB# 1 TOTAL 3397.56

TECHNICIAN CERTIFICATION

42 SHAYNE P RUCKER 1490





Frank M. Ligon
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

0005064J



2000 F-150 Ford Truck
Vehicle ID#: 1FTPX18L2YN

July 2007

LEWISBURG, TN

Ford Motor Company would like to remind you that your 2000 F-150 Ford Truck has not had the following no charge recall completed.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner. As soon as we receive updated state registration data, we will revise our records.

**Vehicle Identification
Number:**

1FTPX18L2YN

**Recall Number
and Description:**

05S28 - Speed Control System Modification

**What Are We Asking
You To Do?**

Please contact your dealer to schedule an appointment to have this important service procedure completed. If you do not already have a servicing dealer, you can access <http://www.genuineflmservice.com> for dealer addresses, maps and driving instructions.

Service Assistance:

If you have additional questions, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you.

Call 1-866-436-7332.

Monday – Friday: 8AM – 5PM

For the hearing impaired, call 1-800-232-5952 (TDD).

Office Hours: (Your Local Time)

If you wish to contact us through the internet, our address is:
www.ownerconnection.com.

If your authorized dealer has recently completed this recall repair, please disregard this reminder.

We apologize for any inconvenience this may cause and want to assure you, that with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support possible.

Thank you for your attention to this important matter.

Sincerely,

Frank M. Ligon

Frank M. Ligon
Director
Service Engineering Operations

12-11-07

2 Mechanics and one police officer looked at this vehicle the day of the fire and said that the fire was most likely caused by the speed control device. They also said some of these vehicles that caught fire burned completely up. If I had not been able to put the fire out I could see how this could happen. I called the Lewisburg police department but the officer that came said they did not do reports if there was no accident.