



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

20-NOV-2007

Repository ☐

Reference No.  
10209570

2007 DEC 31 AM 11:24

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City WHICHITA State KS Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 12/05/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GTEC14V63Z [REDACTED]

Make

GMC

Model

SIERRA 1500

Model Year

2003

Date Purchased  
14-NOV-05

Dealer's Name and Telephone Number  
CAR AND TRUCK CENTRAL

Engine:  
No: Cylinders 8

Fuel Type:  
Gas

Original Owner  
☐

Dealer's City  
PARY CITY

State  
KS

Zip Code

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain  
REAR WHEEL DRIVE

Vehicle Component Code  
117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
23-NOV-2005

Failure Mileage  
45000

Failure Speed  
60

Gages Cluster or Gages Panel

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 GMC SIERRA 1500. WHILE DRIVING APPROXIMATELY 60 MPH, THE SPEEDOMETER AND OIL GAUGES STOPPED WORKING. THE VEHICLE WAS TAKEN TO A MECHANIC AND THE SENSOR WAS REPLACED; HOWEVER, THIS DID NOT CORRECT THE FAILURE. THE VEHICLE WAS TAKEN TO A DEALER AND THEY STATED THAT THE REPAIR WOULD BE EXPENSIVE. AS A RESULT, THE CONTACT DID NOT HAVE THE REPAIR PERFORMED. THE CONTACT RECEIVED A RECALL NOTICE IN AUGUST OF 2007, BUT THE VEHICLE EXCEEDED THE MILEAGE REQUIREMENT. THE RECALL NUMBER WAS UNAVAILABLE. THE CURRENT MILEAGE WAS 76,000 AND FAILURE MILEAGE WAS 45,000.

→ reading oil pressure and speed, later temperature and rpms.

(The repaired has been recently done. my problem is that I had to pay a portion of that expense to the dealer as condition by the manufacturer unfair practice to the consumer for a safety issue.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

While Driving on Highway noticed no oil pressure reading then no speed reading. while moving aprox. at 60 mph. and for aprox. 2 years I had to guess my speed (unsafe). rely on other vehicles (unsafe). even worst when had to drive on areas of drastic speed variation such as highway exits, school areas etc. (very unsafe) specially considering the weather in winter in the state of Kansas where I reside and drive. many people out there have or had this problem and should not have to pay anything ATTACH ADDITIONAL SHEETS IF NECESSARY for unsafe defective products base on mileage or similar unrelated factors just consider all the people with the same problem

U.S. Department  
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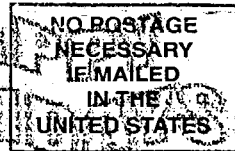
400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

WICHITA KS 672

10 DEC 2007 PM 3 T

WICHITA KS 672



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safecar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOC)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration