

BUICK CUSTOMER ASSISTANCE CENTER NOV. 8-2007  
P.O. Box 33136  
DETROIT, MICH. 48232-5136 2007 LACROSSE  
AND 2007 NOV 16 PM 12:46

NATIONAL HIGHWAY TRAFFIC SAFETY  
400 SEVENTH ST. S.W.  
WASHINGTON D.C. 20540  
SAFETY DEFECTS  
ADMINISTRATOR  
NHTSA

I WENT TO PLUMBER BUICK IN LODI, CALIF. I SHOWED THE  
SALES DEPT. MY DISLIKE OF THE UNSAFE HAZARD OF PULLING  
THE SUN VIZOR DOWN QUICKLY WITH A QUICK FLASH OF SUN IN  
MY FACE AND HOW THE VIZOR DROPPED DOWN BLOCKING MY FORWARD  
VIEW, THE VIZOR DROPPED DOWN ALMOST TO THE STEERING WHEEL,  
BY THE TIME I WOULD STRUGGLE TO GET IT OUT OF MY FACE  
A BAD ACCIDENT ABOUT TO HAPPEN

MY 2004 HAD AN IDEAL VISOR ON A FIXED 90° ANGLE  
WITH THE VIZOR ON A SLIDE ROD AND SLIDE VISOR TO  
EXTEND THE MAIN VIZOR, WHEN BUICK HAD SUCH A GOOD  
VIZOR WHY DID THEY ~~CHANGE~~ CHANGE TO A JUNK VISOR?

I DON'T WANT ANY EXCUSES WHY I SHOULD PUT UP  
WITH THIS POOR DESIGN. I WANT ACTION NOW BEFORE I HAVE  
AN ACCIDENT OR RUN OFF THE ROAD I SHOULDN'T HAVE PUT UP  
WITH THIS FOR 6 MONTHS

I'VE OWNED 20 OR MORE BUICKS, SOMETIME TWO AT A  
TIME

IF THE VISOR IS IN A  
FIXED 90° ANGLE IT  
WILL NEVER BLOCK VISION

COPY

V.a



ALL  
11/16/07  
KB

