



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

2007 DEC 11 PM 1:15

1200 New Jersey Avenue SE  
Washington, DC 20591

[REDACTED]  
Pelican Lake, WI [REDACTED]

NVS-216 mec  
Ref. # 10209448

Dear [REDACTED]:

Thank you for your correspondence dated November 5, 2007, concerning the problems you encountered with your model year (MY) 2003 Chevrolet Suburban vehicles. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on November 15, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

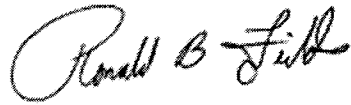
A review of our database relative to problems associated with the fuel pump in MY 2003 Chevrolet Suburban vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention. Please be aware, a search of our database indicated no recalls or investigations for the fuel pump.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large initial "R" and a long, sweeping underline.

Ronald B. Fields, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement