



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100381

Date Received

2007 DEC 12 AM 8:39 14-NOV-2007

Repository

Reference No. 10209410

OWNER INFORMATION (Type or Print)

Name [redacted] Address [redacted] City LONG MEADOW State MA Zip Code [redacted]

Daytime Telephone Number [redacted] Evening Telephone Number [redacted] E-mail Address [redacted]

Do you authorize NHTSA to the manufacturer of your vehicle? [X] YES [] NO In the absence of an authorized signature, provide your name or address to the vehicle manufacturer. Signature of Owner [redacted] Date 11/24/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3VWWSG71K45M [redacted] Make VOLKSWAGEN Model JETTA Model Year 2005

Date Purchased 12-MAY-05 Dealer's Name and Telephone Number LIA VOLKSWAGEN 877 496 8789 Engine: No: Cylinders 5 Fuel Type: Gas

Original Owner [X] Dealer's City ENFIELD State CT Zip Code [redacted]

Transmission Type AUTOMATIC [X] Antilock Brakes [X] Cruise Control Powertrain FRONT-WHEEL DRIVE Vehicle Component Code 180000 VEHICLE SPEED CONTROL Multiple Failure: 15 # ongoing

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-NOV-2007 Failure Mileage 2000 Failure Speed 50 0-mph up to 8 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [redacted] Tire Model (Name or Number) [redacted] Tire Size (Example P215/65R15) [redacted] DOT No. (Example: DOTM19ABC036) [redacted] Original Equipment [] Prior Repair [] Failure Location: [redacted] Tire Component Code [redacted] Tire Failure Type [redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [redacted] Date Manufactured: [redacted] Model No./Name: [redacted] Seat Type: [redacted] Installation System: [redacted] Child Seat Component Code: [redacted] Failed Part: [redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No Fire [] Yes [X] No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT LEASED A 2005 VOLKSWAGEN JETTA. THE VEHICLE IS A DRIVE BY WIRE VEHICLE AND THERE IS NO MECHANICAL CONNECTION BETWEEN THE ACCELERATOR AND THE ENGINE. THE DRIVE BY WIRE IS PART OF THE CRUISE CONTROL. THE CONTACT IS A TWO FOOT DRIVER AND THE VEHICLE WAS NOT MODIFIED. WHILE ACCELERATING, THE VEHICLE FAILS TO MOVE FORWARD. THE DEALER STATED THAT THE FAILURE OCCURRED DUE TO AN INTENTIONAL COMPUTER PROGRAM, WHICH PREVENTS SIMULTANEOUS BRAKING AND ACCELERATING IN ORDER TO PREVENT STRAIN TO THE DRIVE TRAIN. THE DEALER ALSO STATED THAT THERE WAS NO REPAIR AVAILABLE TO PREVENT THIS FROM OCCURRING. ON OCCASION, WHILE ATTEMPTING TO MAKE A LEFT TURN, THE VEHICLE FAILED TO MOVE FORWARD. WHEN THE VEHICLE DOES MOVE FORWARD, IT ACCELERATES AT HIGH SPEEDS, APPROXIMATELY 50 MPH AND IS DIFFICULT TO MANEUVER. THERE HAVE BEEN 15 OR MORE NEAR CRASHES. THE MANUFACTURER INFORMED THE CONTACT THAT THE COMPUTER INTERLOCK BETWEEN THE ACCELERATOR AND BRAKE PEDALS WERE FEDERALLY MANDATED. THIS DELAY IS TO PREVENT A CRASH IF THE ACCELERATOR SENSOR FAILS IN THE OPEN POSITION. ON NOVEMBER 7, 2007, THE REPRESENTATIVE FROM THE VOLKSWAGEN MANUFACTURER DROVE THE VEHICLE AND DUPLICATED THE FAILURE. THE FAILURE CONTINUED TO OCCUR WHEN DRIVING WITH TWO FEET OR ONE FOOT. THE FAILURE MILEAGE WAS 2,000 AND CURRENT MILEAGE WAS 13,850.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

against traffic or trying to merge

Fails can be control

causing a run away

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The brake/gas pedal interlock is to prevent vehicle run away according to VW & cannot be eliminated because it is Govt mandated.

Mr. Yan from NHTSA (202 366-0139) told me that Govt does not mandate interlock, only mandates a method of preventing vehicle run away.

My '03 Jetta had a similar failure mode.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

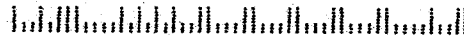
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

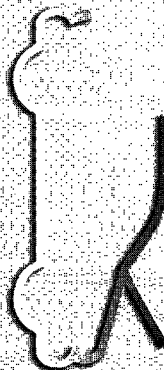
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20590X0000



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration