

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 2007 DEC 12 AM 8:43 19-NOV-2007	
				Repository ☐ Reference No. 10209316	
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City		State	Zip Code	Evening Telephone Number	
MONTGOMERY		AL			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, DOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date 11/26/07					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1GTCS19WX28			GMC	SONOMA	2002
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
02-APR-02	WESTMARKA RIVERSIDE CHEVROLET (334-567-2510)			No. Cylinders 6	Gas
Original Owner	Dealer's City	State	Zip Code		
☒	MONTGOMERY	AL	36092		
Transmission Type	☒ Antilock Brakes	Powertrain	Vehicle Component Code		
AUTOMATIC	☒ Cruise Control	REAR WHEEL DRIVE	162300 STRUCTURE:BODY:DOOR		
			Multiple Failure: 7		
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s)	Failure Mileage	Failure Speed			
03-OCT-2005	23000	0			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2002 GMC SONOMA. THE HANDLE ON THE THIRD DOOR FAILED AFTER BEING REPLACED SEVEN TIMES. THE HANDLE IS PLASTIC AND THE DOOR WILL NOT OPEN ONCE IT FAILS. THE DEALER COULD NOT DETERMINE THE CAUSE OF THE FAILURE. THE FAILURE MILEAGE WAS 23,000 AND CURRENT MILEAGE WAS 44,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I FEEL THIS A SAFETY AFFECT BECAUSE.

(1) BECAUSE THE VEHICLE IS EQUIPED WITH A SEAT FOR A THIRD
PASSANGER IN THE COMPARTMENT BEHIND THE TWO FRONT SEAT
WITH ONLY ONE OPERABLE DOOR FOR THE PASSANGER TO
ESCAPE IN A CASE OF EMERGENCY, EITHER BY AN ACCIDENT
OF SICKNESS. THIS MAY NOT BE REAL SAFETY HAZARD EXCEPT THAT THE
THIRD DOOR HANDLE IS MADE OF HARD PLASTIC AND IS EASY TO BE
BROKEN. (AS RECORDS SHOW) I WAS INFORMED BY THE SERVICE MANAGER
THAT I AM NOT THE ONLY ONE HAVING THIS PROBLEM, JUST NOT AS OFTEN

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

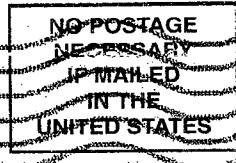
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

MONTGOMERY AL 361

27 NOV 2007 PM 1 L



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

