



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 DEC 12 AM 11:04  
14-NOV-2007

Reference No.  
10208949

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City CEDAR PARK

State TX

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 11/27/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1FTRW07L73K [REDACTED]

Make  
FORD

Model  
F150

Model Year  
2003

Date Purchased  
30-OCT-02

Dealer's Name and Telephone Number  
LEIS JOHNSON TRUCK CITY FORD 512-312-0800

Engine:  
No: Cylinders 8

Fuel Type:  
Gas

Original Owner  
☒

Dealer's City  
BUDA

State  
TX

Zip Code  
78610

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain  
REAR WHEEL DRIVE

Vehicle Component Code  
152001 SEAT BELTS:REAR:BUCKLE ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
01-JAN-2004

Failure Mileage  
15000

Failure Speed  
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 FORD F150. THE CONTACT STATED THAT THE REAR RIGHT PASSENGER SIDE SEAT BELT BUCKLE HAS FAILED. THE DEALER WOULD NOT REPAIR THE DEFECT UNDER WARRANTY OR WITHOUT A CHARGE OF [REDACTED]. THE MANUFACTURER STATED THAT THE FAILURE WAS NOT RECORDED AND THEY WOULD NOT BE ABLE TO ASSIST. THE CURRENT MILEAGE WAS 95,000 AND FAILURE MILEAGE WAS 15,000.

I SENT A CERTIFIED LETTER TO FORD MOTOR CO. THEY CALLED TO TALK ABOUT THE LETTER. THEY CALLED THE DEALERSHIP TO SEE IF IT HAD EVER BEEN REPORTED. BECAUSE EACH TIME I ASKED IF THE SEATBELTS WERE COVERED UNDER WARRANTY, THEY SAID "NO". THEY, THE DEALERSHIP TOLD ME THAT THE PARTS & LABOR WOULD RUN ME ABOUT \$150.00. I DIDN'T HAVE THE MONEY TO FIX THEM, BUT I ALSO FELT THAT FORD SHOULD FIX THE FAULTY SEATBELTS AT THEIR EXPENSE! WE HAVE TO WEAR THEM BY LAW, YET THE MANUFACTURE WONT FIX THE FAULTY ONES!! UNACCEPTABLE!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Also, ON OCCASSION, THE RIGHT FRONT WILL NOT LOCK/ENGAGE MAKING IT UNISABLE.

THANK YOU!