 <p>DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received 2007 DEC 12 AM 8:33 13-NOV-2007</p>		<p>Repository <input type="checkbox"/></p>	
<p>Name</p>		<p>Daytime Telephone Number</p>		<p>Reference No. 10208841</p>	
<p>Address</p>		<p>Evening Telephone Number</p>		<p>E-mail Address</p>	
<p>City WETUMPKA</p>		<p>State AL</p>		<p>Zip Code</p>	
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorized signature, please print your name or address to the vehicle manufacturer. <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO</p>					
<p>Signature of Owner _____ Date 11/28/07</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3GNFK16Z9 _____</p>		<p>Make CHEVROLET</p>		<p>Model SUBURBAN</p>	
<p>Model Year 2005</p>		<p>Date Purchased 01-APR-05</p>		<p>Dealer's Name and Telephone Number Sanderson Tires</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>		<p>Dealer's City Sanderson</p>		<p>Engine: No: Cylinders 8</p>	
<p>State TX</p>		<p>Zip Code</p>		<p>Fuel Type: Gas</p>	
<p>Transmission Type AUTOMATIC</p>		<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>		<p>Powertrain 4 WHEEL DRIVE</p>	
<p>Vehicle Component Code 191000 TIRES:TREAD/BELT</p>		<p>Multiple Failure: 1</p>			
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Incident Date(s) 12-NOV-2007</p>		<p>Failure Mileage 85000 60,000</p>		<p>Failure Speed 70</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make FIRESTONE Cooper</p>		<p>Tire Model (Name or Number) FIREHAWKATX Tempra Trail Cutters</p>		<p>Tire Size (Example P215/65R15) LT25570R17</p>	
<p>DOT No. (Example: DOTM19ABC036) UTAW RDA 2905</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location: PASSENGER SIDE REAR and Left Rear</p>	
<p>Tire Component Code 191000 TIRES:TREAD/BELT</p>				<p>Tire Failure Type BLOWOUT and Tread Separation</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>		<p>Child Seat Component Code:</p>	
<p>Failed Part:</p>		<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured 0</p>	
<p>Number of Deaths 0</p>		<p>Reported to Police N</p>			
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL*THE CONTACT OWNS A 2005 CHEVROLET SUBURBAN. THE VEHICLE HAS TWO LARAMIE TEMPRA, SIZE LT25570R17 TIRES (NA). WHILE DRIVING 70 MPH, THE CONTACT FELT A STRONG VIBRATION COMING FROM THE TIRES. THE REAR PASSENGER SIDE TIRE TREAD SEPARATED, CAUSING THE TIRE TO EXPLODE. THE FAILURE DAMAGED THE REAR FENDER, BUMPER, AND TAILPIPE. TRIPLE A ARRIVED AND REPLACED THE TIRE. THE VEHICLE IS CURRENTLY AT THE BODY SHOP AND ALL FOUR TIRES WILL BE REPLACED BECAUSE THE REAR DRIVER SIDE TIRE ALSO SHOWS TREAD SEPARATION AND BLISTERS. THE DOT NUMBER AND DEALER INFORMATION WERE UNAVAILABLE. THE CURRENT AND FAILURE MILEAGES WERE 85,000. Vehicle 85,000 miles, Tires were 60,000 miles</p> <p>DOT Numbers UTAW RDA 2905 and UTAH RDA 3205</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The right rear tire started vibrating like a wheel weight fell
600. A few hundred miles later a much louder vibration occurred
and the tire blew out. we changed the tire and we we still
600 miles from home in the middle of the night, soon the
other rear tire started vibrating but we got home before
it blew out. The other tire clearly shows a large bubble
where the tread is separating. The tire caused
[redacted] in damage.

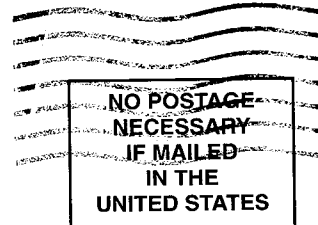
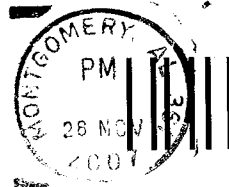
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

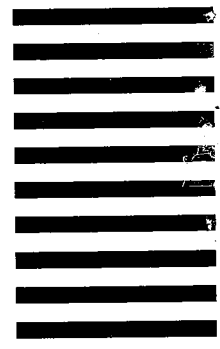
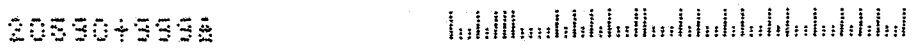
Official Business
Penalty for Private Use \$300



POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

99

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



RECEIVED NOV 15 2007
TBC Corporation
Quality Assurance
4770 Hickory Hill Rd.
Memphis, TN 38141
Phone: 800-739-7696 Fax: 901-541-3708



Big O Tires, Carroll's Inc., Tire Kingdom, NTB, Merchant's, Treadways

Cooper Tire Company
Product Liability Dept.
701 Lima Avenue
Findlay, OH 45840
Fax: 419-427-4728

11/15/2007

FAXED

VIA FAX

RE: Product Liability Claim

Date of Loss: 11/13/2007

Claimant: [REDACTED]

Serial Number: UTAWRD [REDACTED], UTAHR [REDACTED]

Address: [REDACTED]

Product: Tempra Trail Cutters

Wetumpka, AL [REDACTED]

Size: LT265/70R17

Telephone: [REDACTED]

PLEASE NOTE: CLAIM HAS 2 TIRES

Dear P.L. Dept.:

We hereby tender to the Cooper Tire Company a claim filed by Gordan Marsh.

We are attaching a copy of all correspondence received to date which shows the date claim was filed, detailed information as to cause for the claim, tire serial number, damages claimed, etc.

The tire involved is located at the address listed below, awaiting your examination or instructions for shipping.

With Claimant

- Fax:

We would appreciate your confirmation that this claim is in process as well as advised as to the outcome of the claim.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Wolf", is written over a white background.

TBC Corporation
Quality Assurance Dept.

cc: [REDACTED]

NOTE: This claim has been tendered to the manufacturer. Further inquiries involving this claim should be directed to 1-800-393-0783.

PICTURES DAMAGE

AND

IMAGES DAMAGE