



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2007 NOV 26 PM 1:33  
13-NOV-2007

Repository   
Reference No.  
10208791

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City JAMAICA State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/1/

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
WAUAC68D71A [REDACTED] Make AUDI Model A4 Model Year 2001  
Date Purchased 01-MAR-01 Dealer's Name and Telephone Number Anchor Audi 516 887-5300 Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City Lynbrook State NY Zip Code [REDACTED]  
Transmission Type AUTOMATIC  Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 141000 AIR BAGS:FRONTAL  
 Cruise Control Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 12-NOV-2007 Failure Mileage 41800 Failure Speed 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2001 AUDI A4. THE AIR BAG WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE REPAIR SHOP AND THEY STATED THAT THE DRIVER SIDE AIR BAG DEPLOYED AND NEEDED TO BE REPLACED. THE CAUSE OF THE FAILURE WAS UNKNOWN. THE VEHICLE WAS NEVER INVOLVED IN A CRASH. THE VEHICLE HAS NOT BEEN REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE 41,800.

THE REPAIR SHOP STATED THAT WHEN THEY RAN THE COMPUTER DIAGNOSTICS FROM THE VEHICLE, IT IS SENSING THAT THE AIRBAG (DRIVER SIDE) HAS DEPLOYED WHICH TRUTHFULLY DID NOT. IT REMAINS INTACT. VEHICLE WAS NEVER INVOLVED IN A CRASH. I SPOKE WITH ANCHOR AUDI AND AUDI CENTRAL OFFICE, WAS TOLD IT IS WEAR AND TEAR. HOW COULD IT BE WEAR AND TEAR IF MY AIRBAGS WAS NEVER USED. THE AIRBAG SYSTEM JUST FAILED FOR NO REASON. THANK YOU. PLEASE SEE REVERSE SIDE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Audi is NOT considered a cheap vehicle. For the airbag system to fail after 6 1/2 yrs. and 41800 miles is unacceptable. I would appreciate if they would be more helpful to me. Audi is telling me to make an appointment for service, which they would charge me for (1) Diagnosing the problem, (2) replacing the airbag (3) labor in terms of hours to put it in. If I have been in an accident, the airbags deployed, it is understandable to replace it at my cost, but not if it isn't my fault. The car is not that old.

ATTACH ADDITIONAL SHEETS IF NECESSARY

QUEENS NY 113

21 NOV 2007 PM 3 L



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

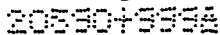
Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

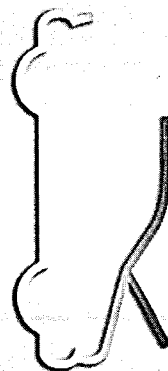
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



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U.S. Department of Transportation  
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