



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT  
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2008 MAR -4 PM 2:57  
09-NOV-2007

Repository

Reference No.  
10208535

OWNER INFORMATION (Type or Print)

Name

Address

City SAN ANTONIO

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an  provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 12/25/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1ZVFT80N275

Make FORD

Model MUSTANG

Model Year 2007

Date Purchased  
31-MAY-07

Dealer's Name and Telephone Number  
Red McCombs 210 357-4836

Engine:  
No: Cylinders 6

Fuel Type:  
Gas

Original Owner

Dealer's City  
San Antonio

State TX

Zip Code 78230

Transmission Type  
AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain  
FRONT WHEEL DRIVE

Vehicle Component Code

091110 FUEL SYSTEM, OTHER:STORAGE:TANK ASSEMBLY:FILLING/C

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
25-OCT-2007

Failure Mileage  
2500

Failure Speed  
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2007 FORD MUSTANG. THE CONTACT STATED THAT HE COULD ONLY PUMP SIX GALLONS OF GAS INTO THE VEHICLE. THE PUMP HANDLE SUDDENLY STOPPED PUMPING GAS AND THERE WAS NO OVERFLOW, WARNING INDICATORS, OR NOISES. THE FUEL GAUGE INDICATED THAT THE FUEL TANK WAS HALF FULL. THE VEHICLE WAS TAKEN TO A DEALER AND THEY STATED THAT THERE WAS A TECHNICAL SERVICE BULLETIN FOR THE 2005 MODEL THAT WAS RELATED TO NHTSA CAMPAIGN ID NUMBER 10014651 (FUEL SYSTEM, OTHER). THE DEALER COULD NOT REPAIR THE FAILURE AND STATED THAT THE GAS TANK HAD TWO PARTS AND WAS NOT TRANSFERRING THE GAS TO THE SECOND TANK. NO REPAIRS WERE MADE. THE CURRENT MILEAGE WAS 3,065 AND FAILURE MILEAGE WAS 2,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

When filling gas tank there are occasions when the car will only let you put 6-7 gallons even though the tank is empty. Ford has a bulletin about this problem and says they have no way to fix it. We often travel to southern N.M. and if we can only put 6 gallons in the tank we would be stranded.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

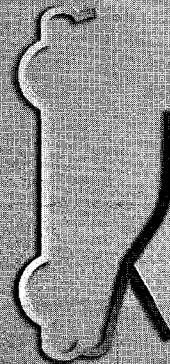
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



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U.S. Department of Transportation  
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