



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 DEC 12 AM 9:30
08-NOV-2007

Repository ☐

Reference No.
10208431

OWNER INFORMATION (Type or Print)

Name

Address

City

KEYSPORT

McKEESPORT

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GW48S52C

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2002

Date Purchased

01-APR-02

Dealer's Name and Telephone Number

Chrysler Dodge of white Oak

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Long Run Rd, white Oak

State

PA

Zip Code

15132

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☐ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

062100 ENGINE AND ENGINE COOLING:COOLING SYSTEM:RADIATO

Multiple Failure: 40

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

25-JUL-2007

Failure Mileage

90000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE VEHICLE WAS REPAIRED FOR NHTSA CAMPAIGN ID NUMBER 06V199000 (ENGINE AND ENGINE COOLING:COOLING SYSTEM:FAN). AFTER THE RECALL WAS REPAIRED, THE TEMPERATURE GAUGE BEGAN TO INCREASE TOWARDS THE HOT LEVEL. SPEED WAS NOT A FACTOR BECAUSE THE FAILURE OCCURRED WHENEVER THE ENGINE WAS RUNNING. THE CONTACT STATED THAT THE HEAT WOULD NOT WORK AND THE CHECK GAUGE WARNING INDICATOR LIGHT ILLUMINATED. HE PLACED ANITFREEZE INTO THE RADIATOR AND THE FAILURE TEMPORARILY STOPPED. THE RADIATOR HAD TO BE REFILLED WITH ANTIFREEZE EVERY FOUR DAYS. THE VEHICLE WAS TAKEN TO THE REPAIR SHOP AND THEY STATED THAT THE PART THAT THE HOSE CONNECTED TO FAILED. THE FAILURE MILEAGE WAS 90,000 AND CURRENT MILEAGE WAS 94,000.

The fan blades was turning to cool engine off which was overheating & damage radiator. The fan was repair but there is damage to my radiator. No body want to take responsibility for repair action.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*I cannot turn the tire on because the anti-freeze
will leak onto the ground. So therefore I am cold
on my vehicle. And it's cold outside with the weather.
I just want my vehicle fix.*

Thank you for your time

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

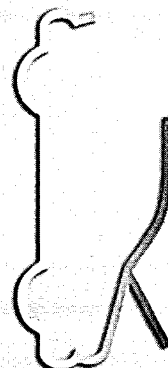
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.doi.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov