

October 30, 2007

CL-10208372-2055

2007 NOV -7 AM 9:59

VIA CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Chevrolet Customer Assistance Center
ATTN: Zone Manager, General Motors
Chevrolet Motor Division
P. O. Box 7047
Troy, MI 48007-7047

Re: 1999 Chevrolet Malibu
VIN: 1G1NE52M1X6

Dear Sir:

On October 17, 2007, I had to have my vehicle repaired by Janda Automotive, 103 Woodrow Avenue, Chattanooga, TN 37415 (telephone 423-877-1458). I was told that my vehicle's upper and lower intake manifold gaskets had to be replaced with updated revised ones that are metal. My total bill as shown on the attached invoices was [REDACTED]

After researching on the internet, I see that other car owners have had the same problems with defective gaskets. I believe there is a federal class action suit and numerous state class action lawsuits filed on behalf of owners of General Motors vehicles which were factory-filled with "Dex-Cool" coolant. The Dex-Cool coolant corrodes all parts of the engine it comes in contact with including the upper and lower intake manifold gaskets.

Please let me know how I can be reimbursed for all or part of the expense to replace these defective gaskets. Thank you for your assistance.

Sincerely,

[REDACTED]
[REDACTED]
Chattanooga, TN [REDACTED]

Attachment

cc (attachment):

Better Business Bureau, 1010 Market Street, Chattanooga, TN 37402
NHTSA, USA Dept. of Transportation, Washington, DC 20590

NM
10/30/07
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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**